

# Trauma 101: The Hidden Risk Factor

Understanding Complex Trauma, Adverse Childhood Experiences, and What We Can Do About It!







### **House Keeping Items**

We will be using the annotate features on Zoom. Let's practice now.



- Please open your web browser on your phone or second screen and go to: <u>www.menti.com</u>
- We will be sharing anonymously with each other throughout the presentation.
- I will give you the participation code on the next slide.







### 8 Minute Breakout Session

Think about a client for whom you have concern. Discuss the following:

- 1. What worries do you have for this person?
- 2. What challenging behaviors does this person exhibit?



## Adverse Childhood Experiences Study (ACES)

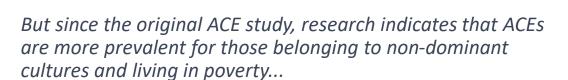
ACES began as study in the late 1980's and 1990's at a diet and nutrition center managed by Kaiser-Permanente in San Diego, California. It became the largest study ever to examine social determinants of health.

**Over 17,000** people participated in the study, which ultimately a direct connection between traumatic childhood experiences and health.

Most critically, the Centers for Disease Control and Prevention (CDC) now recognize ACES as a *public health crisis*.

ACES Participants were mostly:

- Middle class, average age of 57
- 80% White, 10% Black, 10% Asian
- 74% Some college
- 44% Graduated college
- 49.5% Men







# THREE TYPES OF ACES MEASURED

The original ACE study measured three types of ACEs through a 10 question assessment:

But, there's actually more than just these...

### **ABUSE**



Physical



**Emotional** 



**NEGLECT** 



**Physical** 



HOUSEHOLD DYSFUNCTION



Mental Illness



**Incarcerated Relative** 



Mother treated violently



Substance Abuse



Divorce



ACEs interact with stressors commonly faced by marginalized communities – including discrimination, stigma, and rejection – to contribute to behavior, health and opportunity disparities.

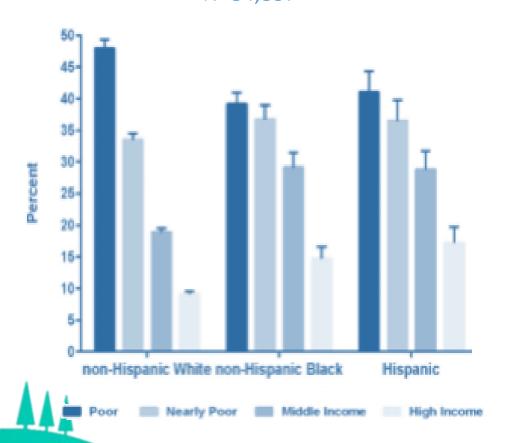
### **ACEs and Intersectionality**

- People from non-dominant cultures are significantly underrepresented in the ACEs research.
- When they are included in the data, Black, Hispanic and LGBT children are consistently shown to be exposed to more adversities than white children.
- Similarly, those living in economically distressed communities are more likely to experience ACEs.

This has led to an ongoing reexamination of the ACEs that predict long-term negative health and opportunity outcomes.

### RACE, ETHNICITY AND INCOME INFLUENCE EXPOSURE

ACE Exposure by Race/Ethnicity and Income Level N = 84,837



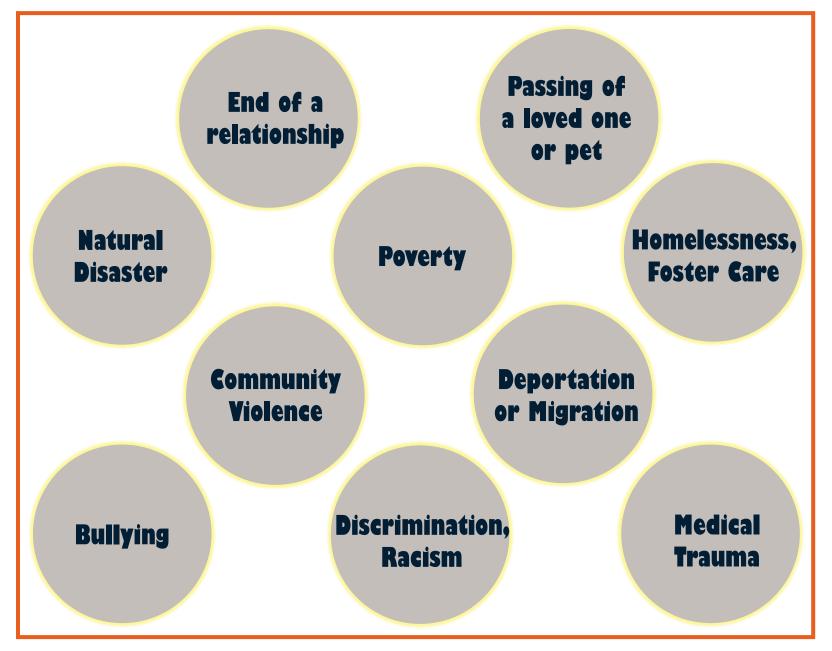
- Poor and near poor children are more likely to be exposed to ACES if their parents lack a high school education.
- They are more than twice as likely to have three or more categories of trauma exposure compared to children not impacted by poverty.
- BIPOC are disproportionately exposed to trauma when income is not a factor.

Since the original ACE study, exposure to additional early life stressors are being studied.

Acute Trauma: is caused by a single traumatic event that triggers extreme emotional or physical stress.

**Complex Trauma:** is caused by exposure to *multiple* traumatic events. The long-term impact of this exposure is severe and pervasive.

Historical Trauma: is a complex and collective trauma experienced over time and across generations by a group of people who share an identity, affiliation, or circumstance.



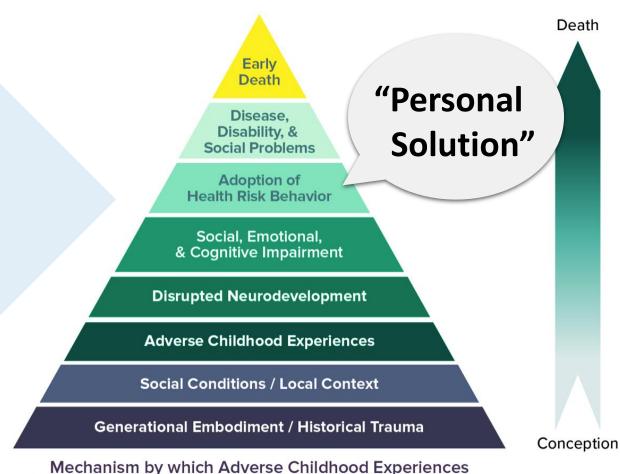
# **S** Realms of ACEs

ACEs Connection accelerates the global movement to prevent and heal adverse childhood experiences (ACEs), and supports communities to work collaboratively to solve our most intractable problems. Left unaddressed, toxic stress from ACEs harms children and families, organizations, systems and communities, and reduces the ability of individuals and entities to respond to stressful events with resiliency. The ACEs in these three realms intertwine throughout people's lives, and affect the viability of organizations, systems and communities.



# The Model has Expanded Since the Original Study





### Other Types of Trauma

### **Historical Trauma**

A personal or historical event or prolonged experience that continues to have an impact over several generations

#### **Medical Trauma**

Ongoing or chronic illness, medical exams, medical treatments or procedures

### System-related Trauma

Multiple placements, experiences in detention or residential settings

### What types of trauma have you observed in your role?

Acute | Chronic | Complex | Systems-related | Neglect | Historical | Medical

What action can you or your organization take to respond to trauma in a healing way?



### **ACE SCORE CALCULATOR**

1. Did a parent or other adult in the household **often:** Swear at you, insult you, put you down, or humiliate you? **OR** Act in a way that made you afraid that you might be physically hurt?

Yes No If yes enter 1 \_\_\_\_\_

While you were growle	ng up, during your first	18 years of life:	
Did a parent or other     Swear at you, in	adult in the household of sult you, put you down, o	ten or very often r humillate you?	
Act in a way that		u might be physically hurt? If yes enter 1	( <u></u>
	adult in the household of or throw something at ye		
Ever hit you so h	ard that you had marks on No	or were injured?	
3. Did an adult or person Touch or fondle y	ou or have you touch the	an you ever eir body in a sexual way?	
Attempt or actual		inal intercourse with you? If yes enter	1
4. Did you often or very No one in your fan		t you were important or speci	al?
Your family didn't	look out for each other, s No	feel close to each other, or si If yes enter	
5. Did you often or very of You didn't have en or		ar dirty clothes, and had no o	ne to protect you?
It?		ke care of you or take you to	
Yes	No	If yes ente	r1
. Were your parents ever Yes		? If yes ente	r1
		pped, or had something thr	own at her?
Sometimes, often, or	or very often kicked,	bitten, hit with a fist, or hit v	with something hard?
		or threatened with a gun or If yes ent	
Old you live with anyone Yes		rinker or alcoholic or who u if yes ent	
Vas a household membe Yes		ally III, or did a household m	
		ii yee eiii	
Did a household membe Yes		If yes en	ter 1
Now add up your "	Yes" answers:	This is your ACE	Score.

2. Did a parent or other adult in the household **often:** push, grab, slap, or throw something at you? **OR** Ever hit you so hard that you had marks or were injured?

Yes No If yes enter 1

3. Did an adult or person at least 5 years older than you **ever t**ouch or fondle you or have you touch their body in a sexual way? **OR** Try to or actually have oral, anal, or vaginal sex with you?

Yes No If yes enter 1 \_\_\_\_\_

4. Did you **often** feel that no one in your family loved you or thought you were important or special? **OR** Your family didn't look out for each other, feel close to each other, or support each other?

Yes No If yes enter 1

5. Did you often feel that you didn't have enough to eat, had to wear dirty clothes, and had no one to protect you? OR Your parents were too drunk or high to take care of you or take you to the doctor if you needed it?

Yes No If yo

If yes enter 1

6. Were your parents ever separated or divorced?

Yes No

If yes enter 1

7. Was your mother or stepmother often pushed, grabbed, slapped, or had something thrown at her? OR Sometimes or often kicked, bitten, hit with a fist, or hit with something hard? OR Ever repeatedly hit over at least a few minutes or threatened with a gun or knife?

Yes No If yes enter 1 \_\_\_\_\_

8. Did you live with anyone who was a problem drinker or alcoholic or who used street drugs?

Yes No If yes enter 1 \_\_\_\_\_

9. Was a household member depressed or mentally ill or did a household member attempt suicide?

Yes No

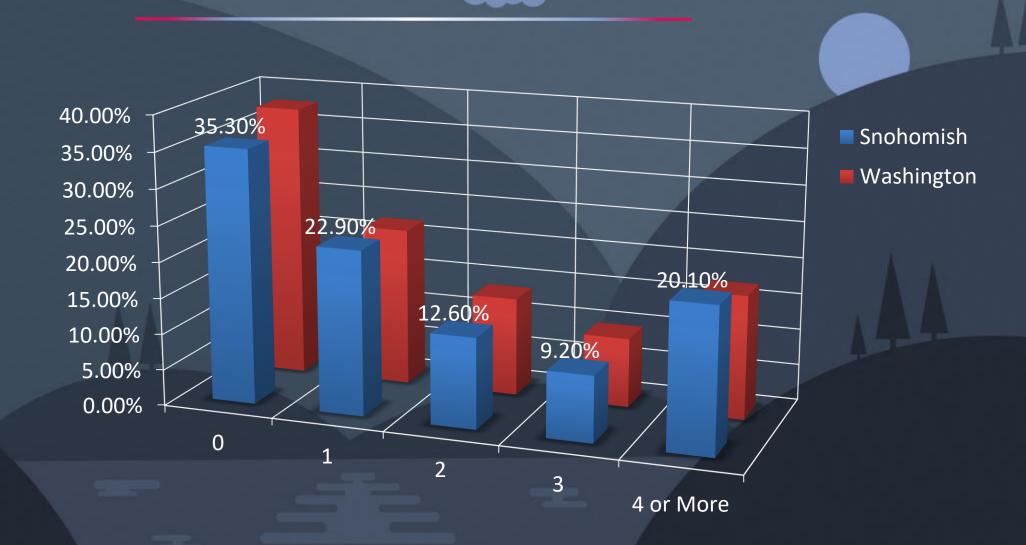
If yes enter 1 \_\_\_\_\_

10. Was a household member ever incarcerated?

Yes No

If yes enter 1

### **ACES IN SNOHOMISH COUNTY**



### **ACE STUDY FINDINGS**

### **COMMON**

ACEs are strong indicators of what happens in school and later in life.

Category exposure determines outcomes

**WELL CONCEALED** 

# How Common are ACEs?

Unfortunately, ACEs are so common the CDC has deemed them the #1 chronic health epidemic

Chronic Lealth 7 The Strain of the Strain of

45%

Almost **two-thirds** of participants of the original ACE study reported being exposed to at least one ACE

Women were more likely to report:



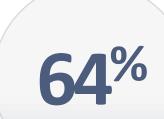
Emotional Abuse



Sexual Abuse



Mental Illness



The 2016 National Survey of Children's Health (NSCH) revealed that 45% of U.S. children have experienced at least one ACE

The most common ACEs nationally reported in this 2016 study were:



Economic Hardship



Divorce or Separation of a Parent or Guardian

# Five Minute Break

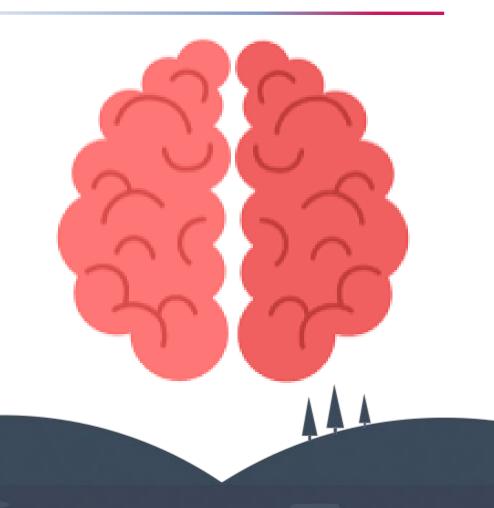


### The Brain Science

A person's environment and experience shapes their behavior and health.

Our brain is designed to prioritize survival.

**Hormones** like Cortisol are released when our "Fight, Flight, or Freeze" response is triggered.



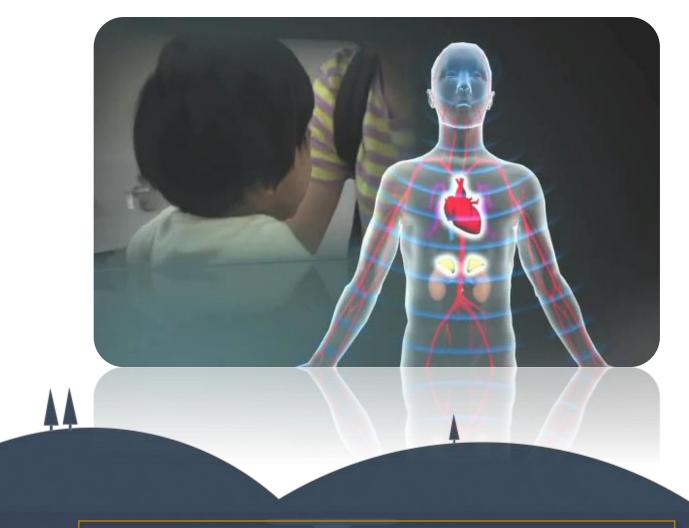
### **Toxic Stress**

**Prolonged exposure** to Cortisol and other stress hormones is toxic, and makes permanent changes to the brain.

This means you may encounter clients who are **perfectly adapted to survive** in their home environment, but who **cannot turn-off** their behavioral and stress response adaptations in your organization, community or other "normal" situations.



### **Our Stress Response System**



https://www.youtube.com/watch?v=rVwFkcOZHJw&t=2s

### **Not All Stress is Bad**

### **Positive Stress**

Common stressful events that produce a mild stress response within the context of supportive families, schools and communities.

### **Tolerable Stress**

Living in a high stress environment, but buffered by a supportive family and community system.

#### **Toxic Stress**

Continuous activation of the stress response system without a protective buffer, causing lasting damage and impairing parts of the brain responsible for learning, concentration and self-control.

### Name It & Tame It



# The Hand Model of the Brain

### What happens when we "flip our lid"

When our brain is working efficiently both the upper and mid brain are communicating effectively. Information comes in and is processed logically. Sometimes too much information is coming in for the Upper brain to process and it disconnects. We "flip our lid" and can no longer access the functions provided by the upper brain

#### The Cerebrum or Neo Cortex

Cerebral cortex Prefronatal cortex Upper brain

"Logic centre"

"Thinking brain' "Upstairs brain'



Your brain working in harmony. All parts are connected and talking. The upper part of the brain can be accessed for logic, socialising and reasoning. Our upper brain is hugging our mid brain, making it feel safe

#### Brain Stem

Reptilian brain Basic functions Hind brain

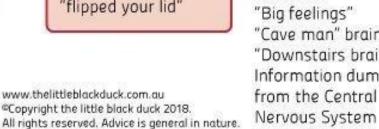
Base of Skull Spinal cord

Upper and lower parts of the brain are no longer connected and talking. Logic no longer influence emotions. You've "flipped your lid"

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### The Cerebellum or Limbic Regions

Hippo campus Amygdala Mid brain "Big feelings" "Cave man" brain "Downstairs brain" Information dump from the Central



### We learn by experience

Imagine you are walking through a park you have been to many times before.

Suddenly you spot a rattlesnake on the trail. How do you respond?

Do you scream, run, defend yourself?



### We learn by experience

The next day you walk through the same park.

Are you on the look out for rattlesnakes?



### We learn by experience

What happens if you spot a stick on the trail in the same place you saw a snake the day before?

You would be likely to have the same response as if there was a snake on the trail again.

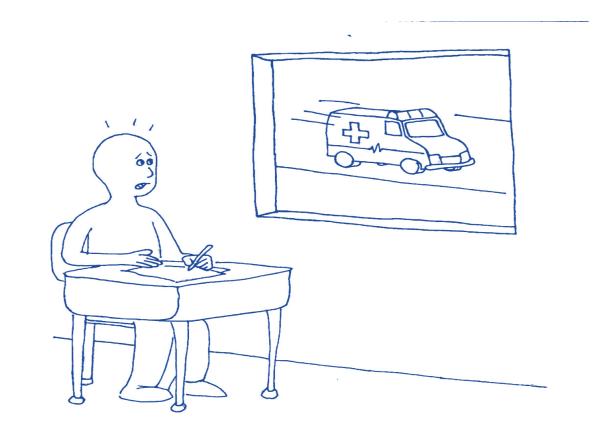
The stick is a trigger that tricks your brain into a trauma response.



### **Our Nature is to Survive**

Things, events, situations, places, sensations, and even people that an individual associates with a traumatic event may result in:

- Reexperiencing the original trauma
- Flipping your lid
- Withdrawal
- Disassociation
- More



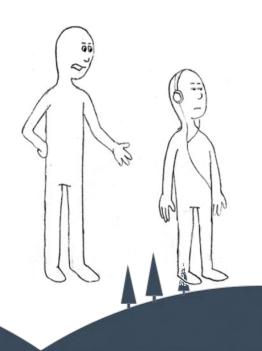




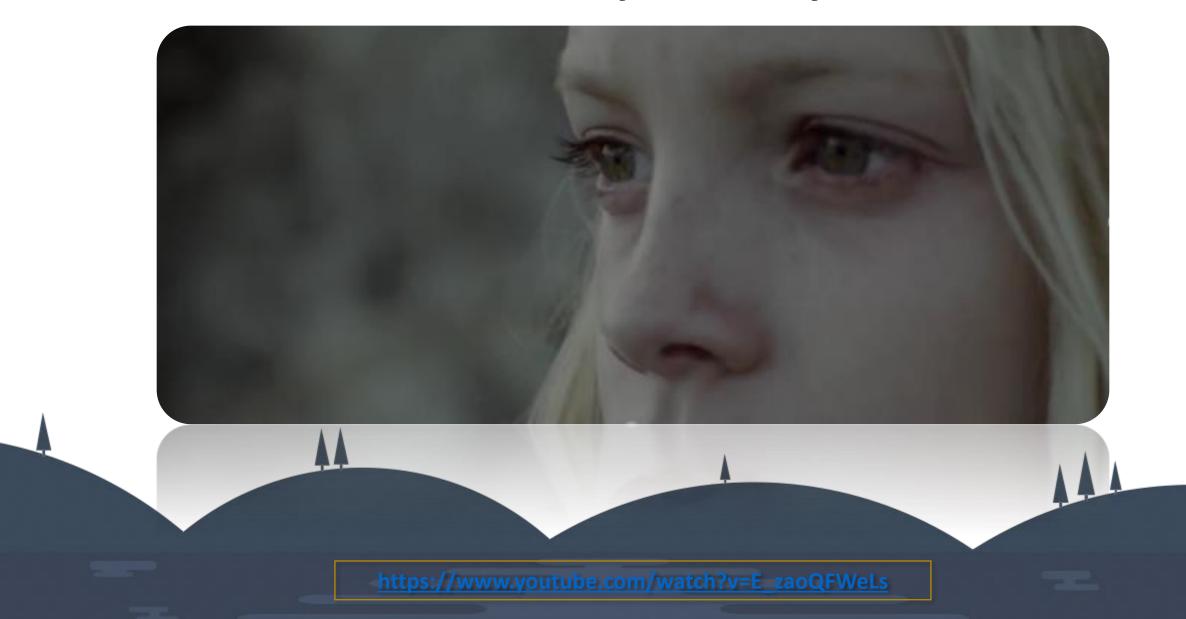
### **Hyper-arousal**



# **Avoidance & Withdrawal**

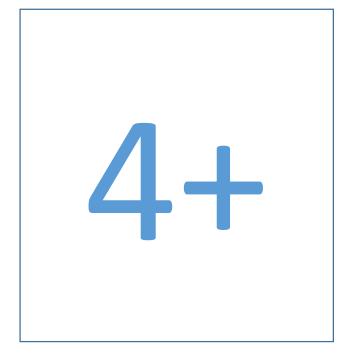


### Do You Really Know Maja?



# Annotate: What is Maja's ACE SCORE?

1-3



# Annotate: Client of Concern

Think about YOUR client of concern. Do you suspect this person has been exposed to trauma?





# Do You Recognize Signs of Traumatic Brain Development?

**Hypervigilance** – On edge, always scanning for threats.

**Display of ADHD-like symptoms**, including an inability to stay on task or follow directions, but meds don't work.

**Difficulty** identifying feelings or communicating needs.

Early onset of sexualized behaviors and activity.

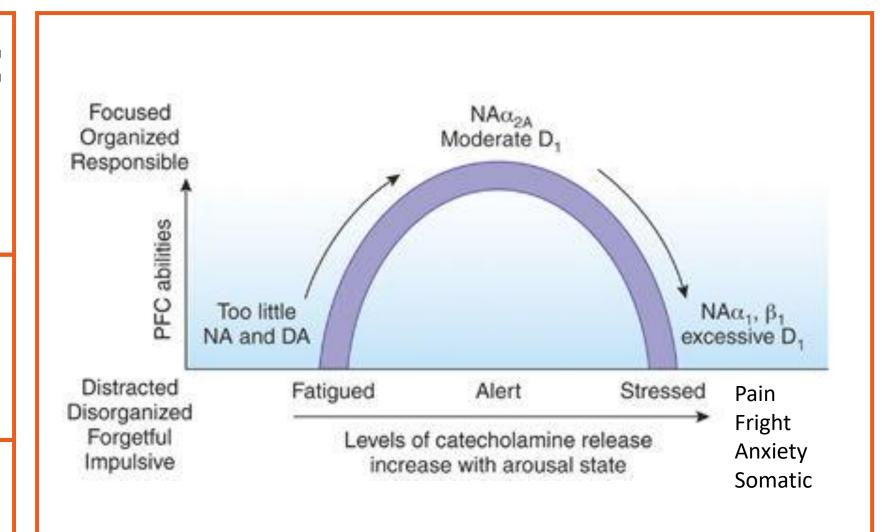
**More impulsive**, aggressive, disorganized and disruptive behaviors, including those leading to suspension, expulsion and arrest.

**Difficulty** with transitions.

# CATECHOLAMINE PRODUCTION IMPACTS ADHD SYMPTOMS

Low catecholamine production results in distracted and impulsive behaviors.

High catecholamine production impact somatic symptoms

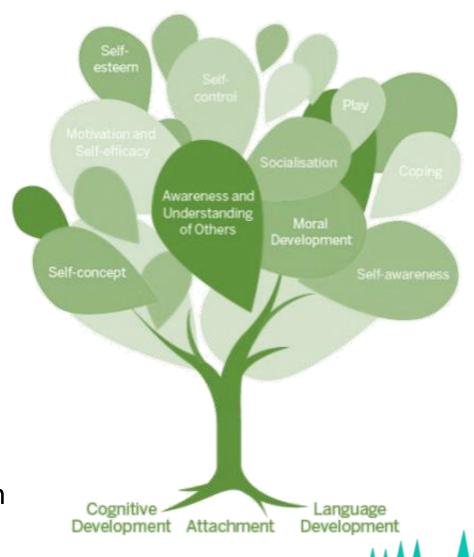


Neuropsychopharmacology (2010) 36, 207-226; doi:10.1038/npp.2010.160

#### **What Do These Behaviors Tell Us?** How might identity play a role in these experiences? Bullying & School Avoidance Anger & Sadness & Aggression Crying Physical Trauma Risk Taking -Complaints Substance Abuse Withdrawal **Irritability** Self-Harm Concentration Running Problems

### **Trauma Impacts Self-Concept**

- Hopelessness
- Body image
- Shame, guilt, self-blame
- Do not feel safe in this world
- Difficulty developing healthy relationships
- Dissociation
- Hard time with boundaries
- Hesitant to trust people for support or attention



# **Physiological Impacts**

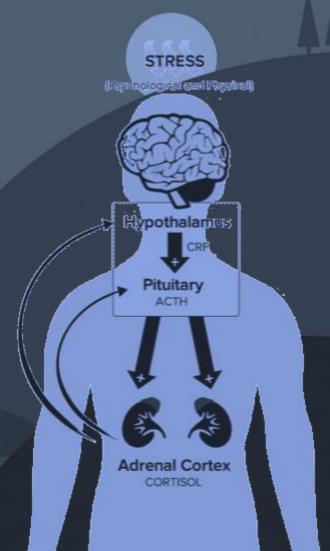
Trauma Induced Physiological Outcomes		
Difficulty concentrating and negative thoughts	Headaches, muscle tension, stomach aches and other somatic symptoms	
Impaired memory	Weakened immune system	
Higher blood pressure	Decreased bone density and muscle tissue	
Hyperglycemia (fatigue, excessive thirst/urination)	Slower healing	
Coordination problems	Development of health risk behaviors	

# **CORTISOL AWAKENING RESPONSE**

**Cortisol Awakening Response (CAR)** – A burst of the stress hormone Cortisol, at each morning wakeup, that:

- Brings us to full alertness
- Activates our immune system
- Recalls memories that help us to anticipate our day (like a project being due or an upcoming test)
- Increases energy availability for coping with demands.

People exposed to high levels of conflict, abuse or other dysfunction may have too much cortisol in their system to benefit from the CAR.



Source: Zhang, Jihui et al. "Family Conflict and Lower Morning Cortisol in Adolescents and Adults: Modulation of Puberty." *Scientific Reports* 6 (2016): 22531. *PMC*. Web. 27 Mar. 2018.

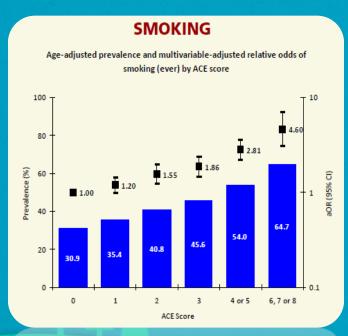
### **CAR = BLUNTED STRESS RESPONSE**

**Blunted Stress Response** – diminishes executive function and impacts these issues in your environment:

Memory Distortion	Persistent Aggression	Diminished Coping	Callousness
Depression	Hyporeactivity	Sleep/Fatigue Problems	Less adaptive to change
Anxiety/Pervasive Worry	Less motivation/ engagement	Blunted response to reward	Over-response to social environment

Researchers have linked advanced stress management skills to improvements CAR functioning.  $\land \land$ 

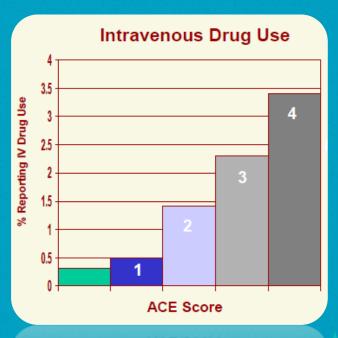
### **ACES IMPACT BEHAVIORAL HEALTH**



46% increase from baseline.

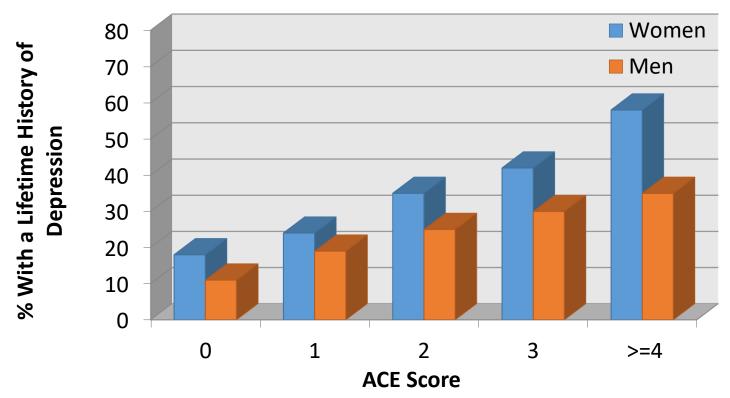


440% increase from baseline.

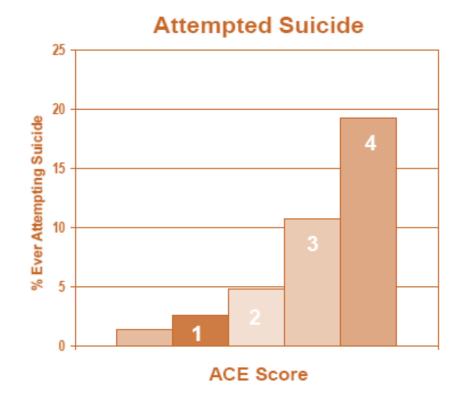


820% increase from baseline.

### **ACES IMPACT MENTAL HEALTH**



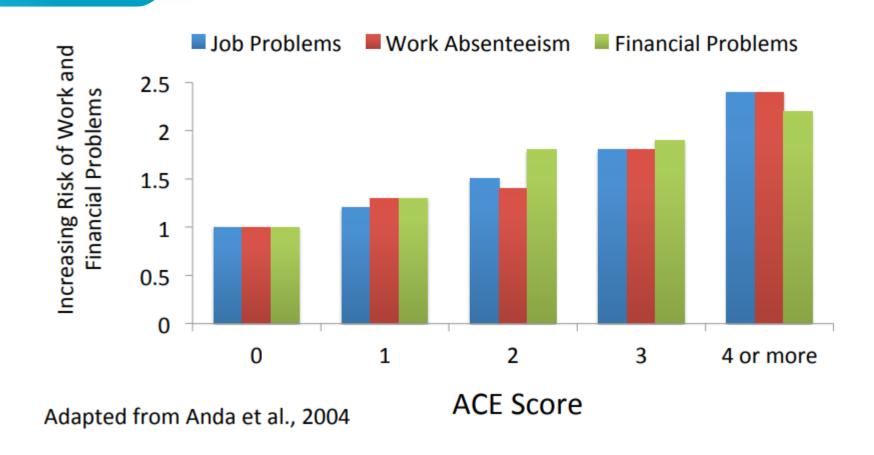
220% increase from baseline.



2,275% increase from baseline.



# ACES IMPACT EMPLOYMENT



# **ACES LEAD TO THE 10 MOST COMMON CAUSES OF EARLY DEATH**

alcoholism violence physical innactivity illicit drug use

severe obesity injected drug use suicide attempts

depression

more than 30 sexual partners



### REFRAMING OUR POINT OF VIEW

With an ACE score of 0, the majority of adults have few, if any, risk factors for the most common diseases leading to early death.

With an ACE score of 4 or more, the majority of adults have multiple risk factors for these diseases or the diseases themselves.

Much of what we see as problem behaviors should actually be viewed as a personal solution to an unrecognized prior adversity.



### **ACES IMPACT SNOHOMISH COUNTY SCHOOLS**

**Special education needs** 

**Grade repetition** 

**Problems at school** 



### **Meet Malory**

Mallory is in 8<sup>th</sup> grade at Centennial Middle School.

Her counselor knows Mallory's mother physically abused her in the past. As a result, **Mallory's known ACE Score is** "1."

Keep in mind - ACEs travel in clusters: Among people exposed to physical abuse, 84% report exposure to at least 2 additional ACEs.



### **MALLORY'S AGGRESSION**

Mallory is frequently sent to the office for aggressive and defiant behavior. Three months ago, she was suspended again for fighting in the cafeteria.

- Students like Mallory are **nearly twice as likely (1.9x)** to report getting into a **physical fight** within the past 12 months.
- They are 4.2x more likely to be in six or more physical fights.



### **BULLYING & SAFETY AT SCHOOL**

# Mallory has trouble making lasting friendships and is frequently the target of bullying behavior.

### 8<sup>th</sup> graders like Mallory are:

- Twice as likely (2.0x) to report being the victims of bullying.
- > 3.0x as likely to report missing days of school because they feel unsafe.

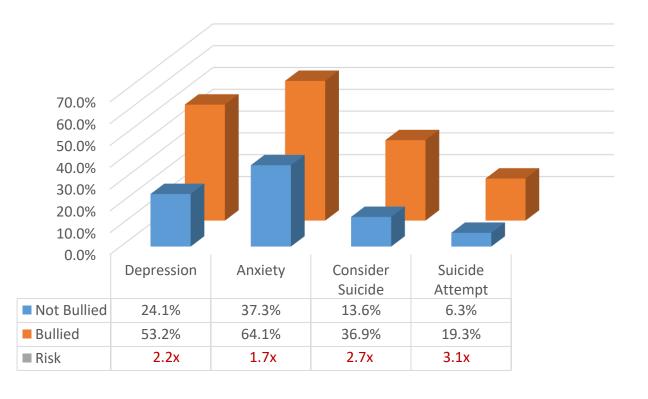


#### **BEYOND ACES - BULLYING**

the negative impacts of childhood bullying on long-term adult health and wellness outcomes are more severe than the impacts of child abuse and neglect.

#### Bullying Impacts 8<sup>th</sup> Grade Mental Health

Source: Washington State Health Youth Survey 2018



### **MALLORY'S MENTAL HEALTH**

Mallory seems pretty disengaged in class and always looks tired. She can't remember facts or directions from 10 minutes ago.

- Students who report being physically abused by an adult are more than twice as likely (2.2x) to report being depressed on the most recent HYS.
- They are also nearly three times as likely (2.8x) to report contemplating suicide.
- They are more than three times as likely (3.3x) to have made an actual attempt to die by suicide within the last year.

### **MALLORY'S PERSONAL SOULTIONS**

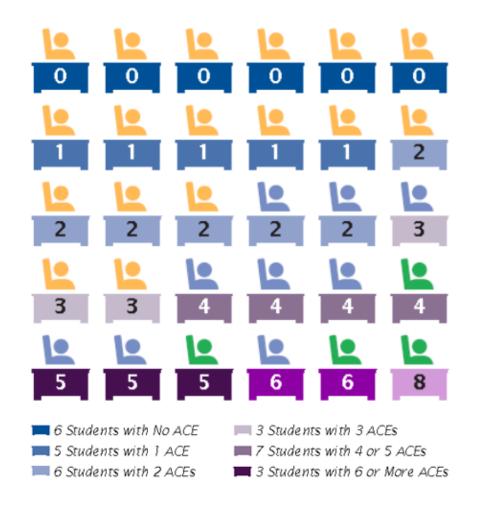
Mallory was caught bringing a flask of alcohol to school in 7<sup>th</sup> grade. She was suspended and hasn't really engaged with any helping adults since then.

- 8<sup>th</sup> Graders like Mallory are 3.4x more likely to report current alcohol or marijuana use.
- They are 8.6x more likely to indicate current prescription pain killer use.



### **ACES in Every Classroom**

More than 1 in 5 8<sup>th</sup> graders in Snohomish **County Schools indicate** they have been intentionally hurt by an adult on the most recent Healthy Youth Survey.

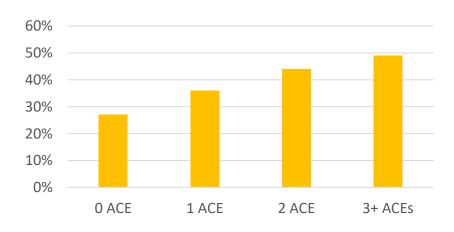


# ACE IMPACTS RISK FACTORS FOR DROP OUT

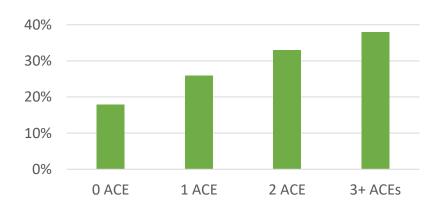
### **Low School Engagement**



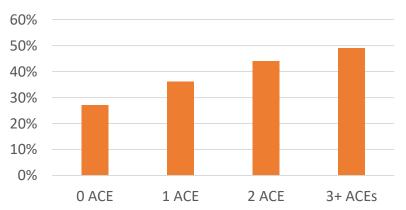
#### **Contacted Home Due to Problems**



### **Highly Externalizing Behavior**

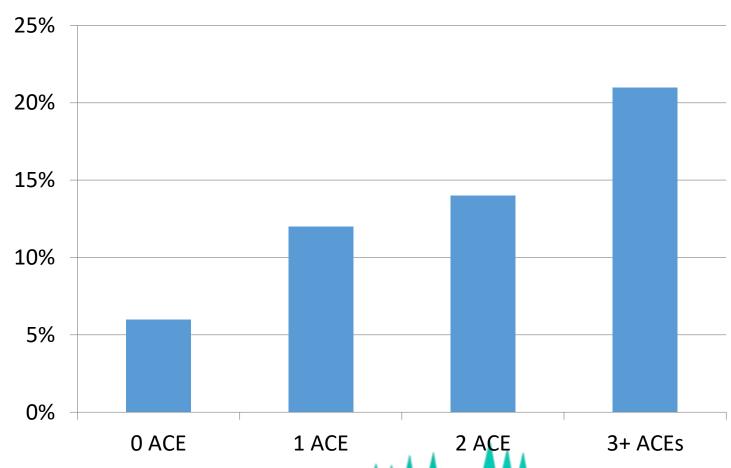


#### **Does Not Finish Tasks Started**



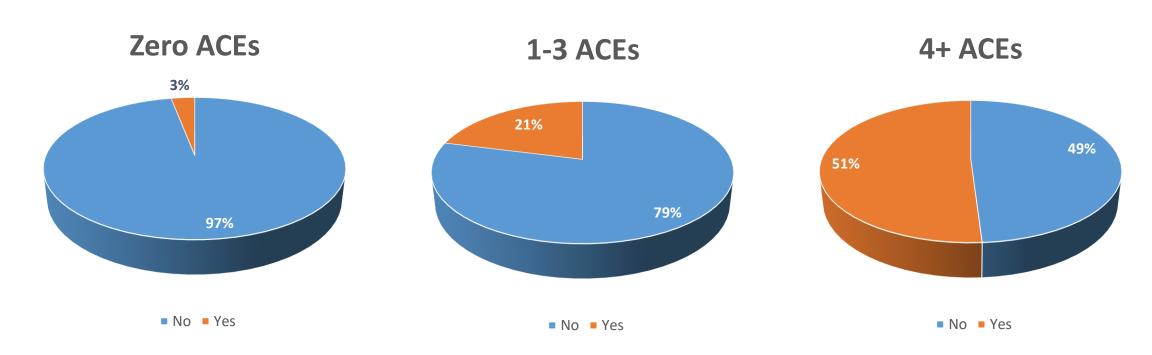
### **ACES IMPACTS RISK FACTORS FOR DROP OUT**





# ACES IMPACT SCHOOL COSTS

#### **NEED FOR ACADEMIC & BEHAVIORAL INTERVENTIONS**



### **CLIENT OF CONCERN – 8 Minute Breakout Session**

Think about a client for whom you have concern. Write down the following:

- 1. What worries do you have for this client?
- 2. What challenging behaviors does this client exhibit, if any?
- 3. Do you suspect this client has exposure to ACES?
- 4. All behavior has a function. If we consider this client's behavior as a *personal* solution instead of a problem, what purpose might the behavior serve? How does the behavior help them to get their needs met?



# The link between Trauma & Health



Partial List of ACE Dose/Response Outcomes		
Alcoholism & alcohol abuse	School Drop-Out	
Chronic obstructive pulmonary disease & ischemic heart disease	Significant Financial Problems	
Depression and other MH issues	Sexually transmitted disease	
Chronic Unemployment	Obesity	
High risk sexual activity	Suicide attempts	
Illicit drug use	Unintended pregnancy	
Intimate partner violence	Early Death	
Three or more marriages	Increased Emergency Room Use	
Increased Pharmacy Use	Many more	

### **Why Trauma Awareness Matters**

To put it simply, childhood experiences are the most powerful determinants of who we become as adults.



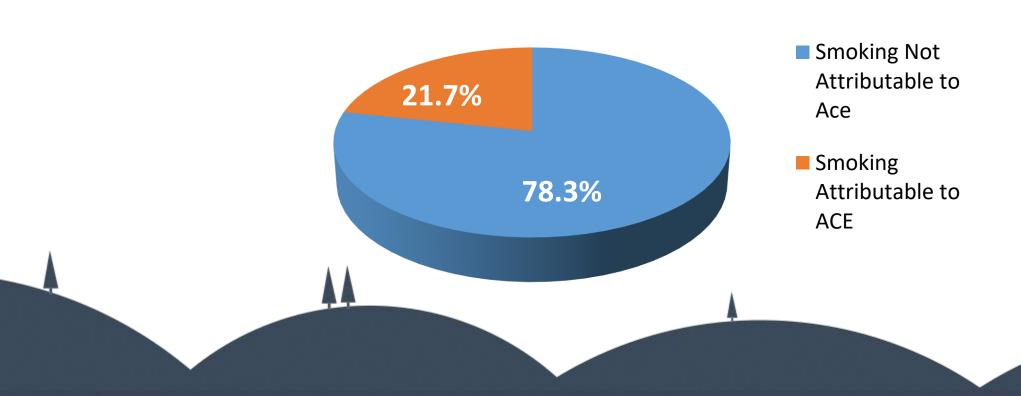
**PAR** = The difference in rate of a condition between an exposed population and an unexposed population.

In this case, it is a calculation used by the CDC to estimate the proportion of a health outcome caused by ACE.

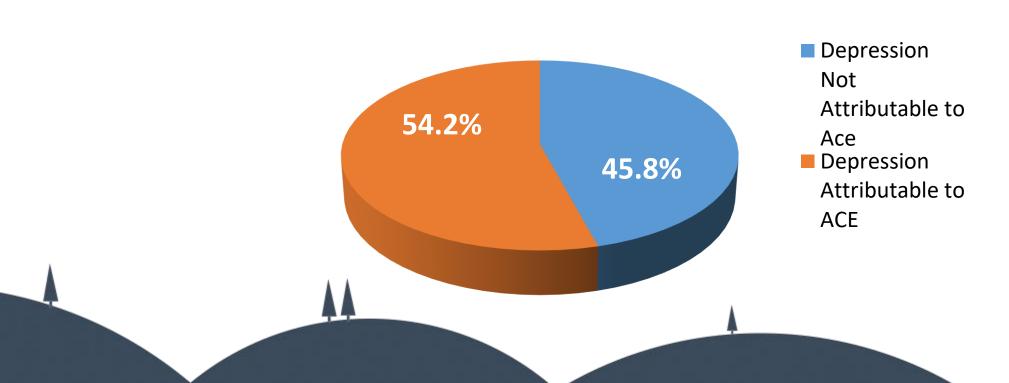
### Takes into account:

- > The increased risk due to each level of ACE
- > The prevalence of the number of ACE categories



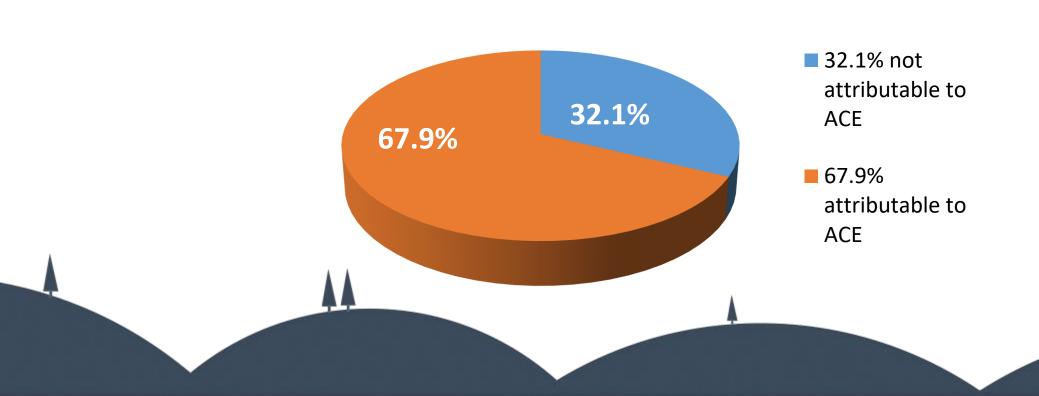




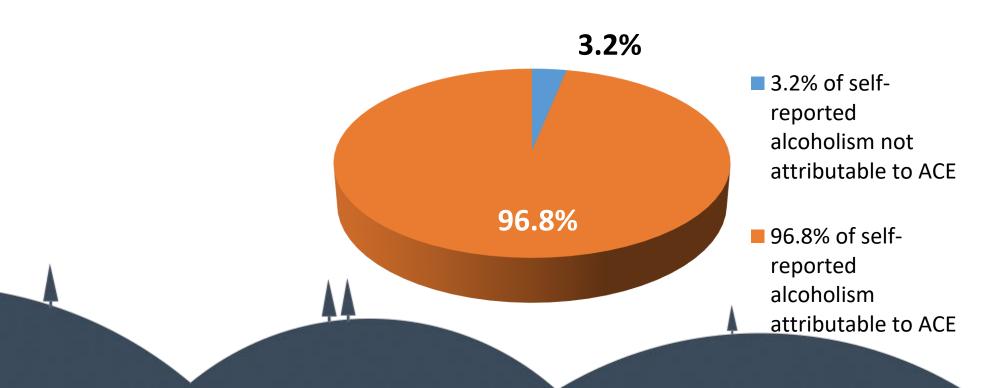


Risk data from Felitti, et. al: PAR analysis: RE Voorhees

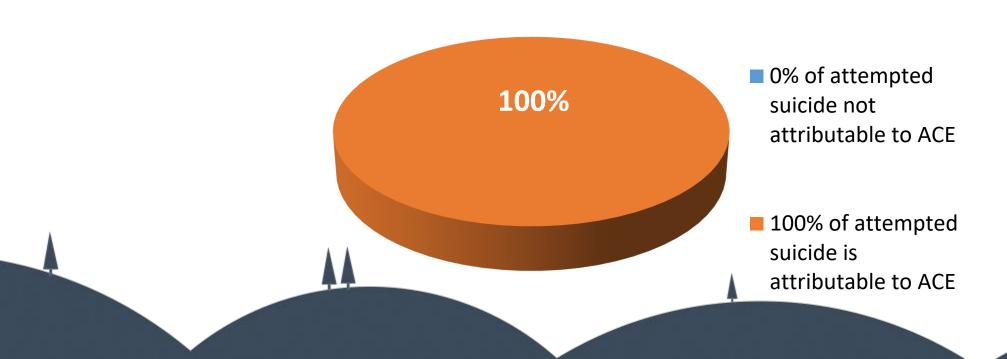
#### **Ever Using Illicit Drugs**



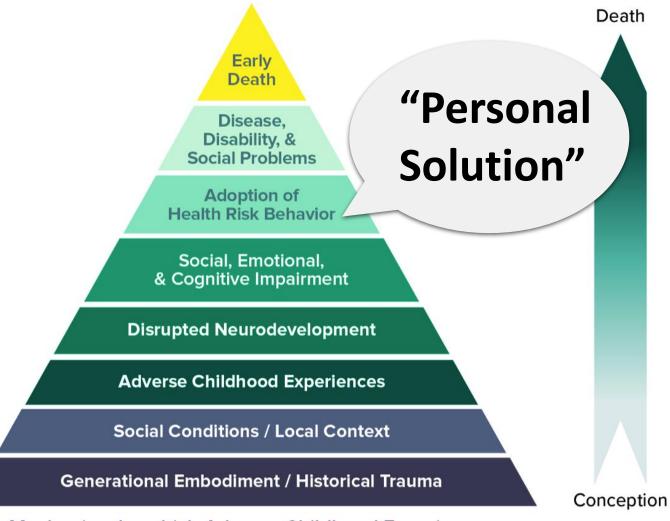




#### **Reporting Having Attempted Suicide**



# The ACE Pyramid



Without accounting for individual levels of resiliency, this pyramid depicts how impacts to health and well-being can occur over a lifetime as a result of exposure to Adverse Childhood Experiences.

The ACE study found links between ACEs and adult health risks, often leading to chronic health conditions.

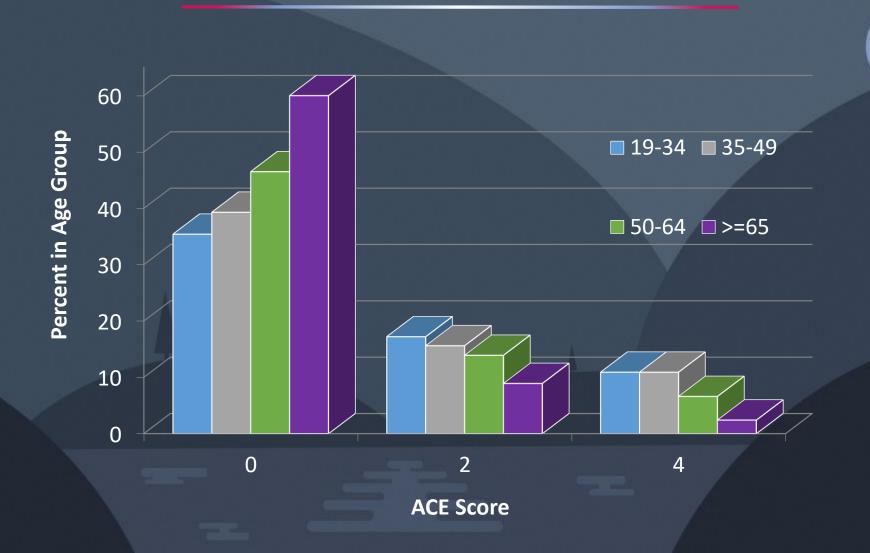
Those with 4 or more ACEs were found to be:

- 12.2x as likely to have attempted suicide
- 7.4x as likely to consider themselves to be an alcoholic
- 4.7x as likely to have ever used illicit drugs
- 4.6x as likely to have had 2 or more weeks of depressed mood in the past year
- 3.2x as likely to have had 50 or more intercourse partners, and
- 2.3x as likely to smoke



Mechanism by which Adverse Childhood Experiences Influence Health and Well-being Throughout the Lifespan

# ACEs IMPACT MORTALITY



### **MASLOW MATTERS!**

Maslow identified a hierarchy of needs to explain individual motivation.

Your clients must meet needs at the lower levels of the pyramid before tackling higher levels.

How do you intentionally address the Deficiency Needs of your clients to unlock your organization's mission?



#### You Matter!

Whether you like it or not, most of you are on the ACEs frontline. Without proper boundaries and self-care, you are likely to experience the emotional residue of working with trauma impacted clients.

- Physical loss of sleep, not eating well, low energy
- **Emotional** anxiety, sadness, numbness
- Behavioral absent minded, losing things
- Cognitive diminished concentration, loss of focus, hypervigilance
- Interpersonal mistrust, withdrawal
- Spiritual workplace frustration, feeling lack of support, not satisfied

Among social workers with only indirect exposure to trauma, the rate of PTSD is twice as high compared to the general population.



## **Empathy = Sensing**

Empathy, which may be seriously impacted through vicarious trauma exposure, can be separated into two constructs:

- Affective Empathy is our capacity to *sense* another's emotional state and experience concern for them, or *personal distress*.
- Cognitive Empathy is our capacity to understand, adopt and identify with another's perspective or feelings.

Because empathy means we take on the suffering of others, it depletes our dopamine levels through the activation of our pain networks.

Dopamine plays a major role in how we feel pleasure, think and plan, focus and engage.



## **Compassion = Acting**

- Compassion is a *skill* that helps us to process through *Affective* and *Cognitive* Empathy in order to take action.
- Compassion generates positive emotions through the release of dopamine, oxytocin and vasopressin – the safety, bonding and attachment neuropeptides!
- That means compassion how you respond to the needs of those around you – counteracts the negative affects of empathy fatigue that come from sensing the suffering of others!



#### **Self-Care is Client Care!**

Taking care of yourself should be enjoyable. If it feels like a chore, try something else!

#### 2 minutes

- Breathe
- Stretch
- Daydream
- Take your stress temperature
- Acknowledge an accomplishment
- Say no
- Compliment yourself
- Share a favorite joke

#### 5 minutes

- Listen to music
- Have a cleansing cry
- Chat with a colleague
- Sing out loud
- Jot down dreams
- Step outside for fresh air
- Enjoy a snack or coffee

#### 10 minutes

- Evaluate your day
- Write in a journal
- Call a friend
- Meditate
- Tidy your work area
- Assess your self-care
- Draw a picture
- Dance
- Listen to soothing sounds
- Surf the web (but avoid media)
- Read a magazine

#### 30 minutes

- Get a massage
- Exercise
- Eat lunch with a colleague
- Take a bubble bath
- Read non-work related literature
- Spend time in nature
- Go shopping
- Practice yoga
- Watch your favorite TV show.

## There's Hope!

- Trauma-informed organizations
   create environments where injured
   brains have the best opportunity to
   thrive.
- Research on resiliency and neuroplasticity teach us that every person can bounce back from adversity.
- Evidence-based Kernels can lead us from intuitive responses to intentional action.



# Five Minute Break

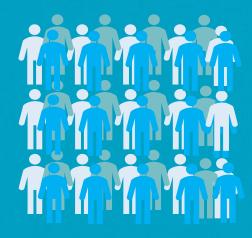


## **How Wolves Change the Behavior of Rivers**



## **A Public Health Approach**

#### **Public Health Model**



versus

**Medical Model** 





Tier III : Individual

Focus is on strategies and approaches shown or known to work well with specific individuals.

Collaboration

**Psychological Safety** 

**Peer Support Strategies** 

**Culturally Welcoming Environments** 

#### Tier II: Some

Focus is on strategies and approaches shown or known to work well with specific cultures, populations or risk groups.

Trauma-Informed Assessments & Policies

Professional Development | Staff Self-Care & Support

Physically Safe and Supportive Environments

Open & Respectful Communication | Consistency | Predictability

Involving Clients/Consumers | Cultural Humility | Kernels

Focus is on agency-wide policies and approaches. Tier 1 impacts everybody and is designed to meet the needs of most clients and staff.



Building resiliency & relationships with staff & clients based on respect and inclusion.

Creating secure, physically & psychologically safe environments.

Organizational operations and decisions are made with transparency and lots of information sharing in order to strengthen relationships with staff and clients.

& TRANSPARENCY

Connecting clients with peers whose stories and lived experience can promote recovery, healing and hope.

Placing importance on partnership that levels the power differences between staff and clients.

& MUTUALITY

Sharing power in decision-making by recognizing everyone has a role to play in your organization.

Staff and client strengths and experience is recognized and built upon.

**VOICE & CHOICE** 

Staff are

"facilitators" of
recovery and
decision-making
rather than
"controllers."

Your organization moves past stereotypes and biases to create policies, procedures and offer services responsive to the unique needs and strengths of the culture to which your clients belong.

& GENDER ISSUES

96



















Transparency

## Assessing for a Trauma-Informed Approach



#### Instructions to prepare for breakout session:

- Strength: Please note one question that you strongly feel your organization is doing well on.
- Challenge: Please note one question that you strongly feel your organization is challenged by.

Adopted from the National Center on Family Homelessness Trauma-Informed Organizational Self-Assessment and "Creating Cultures of Trauma-Informed Care: A Self Assessment and Planning Protocol" article by Roger D. Fallot, Ph.D. & Maxine Harris, Ph.D.

88

## Key Questions about: Supervision, Support and Self-Care

- Does your staff understand trauma's relationship to development, attachment, behavior and health?
- Does your staff have knowledge of how different cultures understand and respond to trauma?
- Does your staff know how working with trauma survivors impacts them, and do they know how to maintain and establish healthy boundaries?
- Does your staff know how help clients manage their feelings or calm down before reaching a point of crisis?



## Key Questions about: Supervision, Support and Self-Care



- Do your regular team meetings address issues related to vicarious trauma, burn-out or stress-reducing strategies?
- Do supervisors help staff members understand their personal stress reactions and the impact those reactions have on clients?
- Do you debrief after crisis?
- Does your staff have opportunity to provide input into program practices?

## **Key Questions about: Creating Physically Safe Environments**

- Have your clients had an opportunity to describe what makes them feel safe and supported?
- Are all areas of your facility and property well-lit, and do your bathroom doors lock?
- Do you provide child-friendly spaces for children to play?



## **Key Questions about: Creating Supportive Environments**



- Are client rights and grievance procedures regularly reviewed and publicly posted?
- Are clients allowed to speak their native language within the organization?
- Does your staff show acceptance for client cultural and spiritual practices?
- Do clients understand the extent and limits of confidentiality?
- Do staff openly discuss the personal issues of your clients?

## **Key Questions about: Communication and Predictability**



- Have staff members asked clients about their definitions of emotional safety?
- Does your agency use "people first language" instead of labels ("People who are experiencing..." rather than "\_\_\_\_\_\_ people.")?
- Does your agency use strengths-based language when talking about clients?
- Is your program responsive to individual needs and circumstances?

## **Key Questions about: Creating & Reviewing Policy**

- Does your organization have a written statement that includes a commitment to understanding trauma and engaging in trauma-sensitive practices?
- Does your organization have a written commitment to demonstrating respect for cultural differences and practices?
- Does your organization include staff and clients in the creation and review of policies?
- Has your organization ever, or does regularly, review its policies to identify whether they are sensitive to the needs of trauma-survivors?



## From Concept to Application – 10 Minute Breakout Session

#### **Discussion:**

- 1. Share an area of organizational strength and challenge that you noted from the assessment.
- 2. If you hear a colleague voice an area of strength that intersects with your area of challenge (or interest), ask copious amounts of questions.
- 3. Report back.



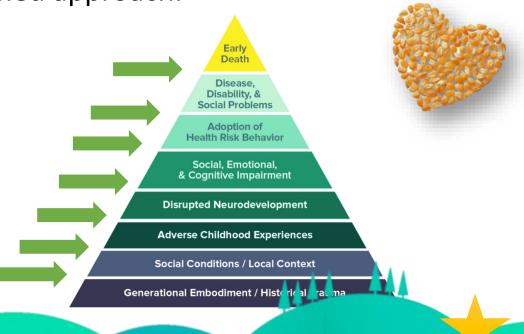


#### Now Let's Talk about Kernels

 Kernels are low or no-cost to evidence-based strategies recognized as fundamental units of behavioral influence.

• This means we can *unleash access* to strategies that support safety, relationship and skill building essential to a trauma-informed approach.

 Kernels give us a way to implement simple but effective practices that interrupt the ACES trajectory, move us from intuition to intention, and improve outcomes.



## What is a Kernel?



- A kernel is the smallest unit of scientifically proven behavioral influence.
- Kernels produce quick easily measured change that can grow into much bigger change over time.
- They can be used alone OR combined with other kernels to create new programs, strategies or policies.
- Combinations of Kernels are considered "behavioral vaccines."
- "Planted" Kernels create a culture.





## **Managing Affect**

Mood is your internal emotional state.

 Affect is how you externalize your emotions through verbal and non-verbal cues.

 Research shows that trauma-impacted people are particularly aware of changes in affect, which triggers the survival brain, decreasing their capacity to think and learn.

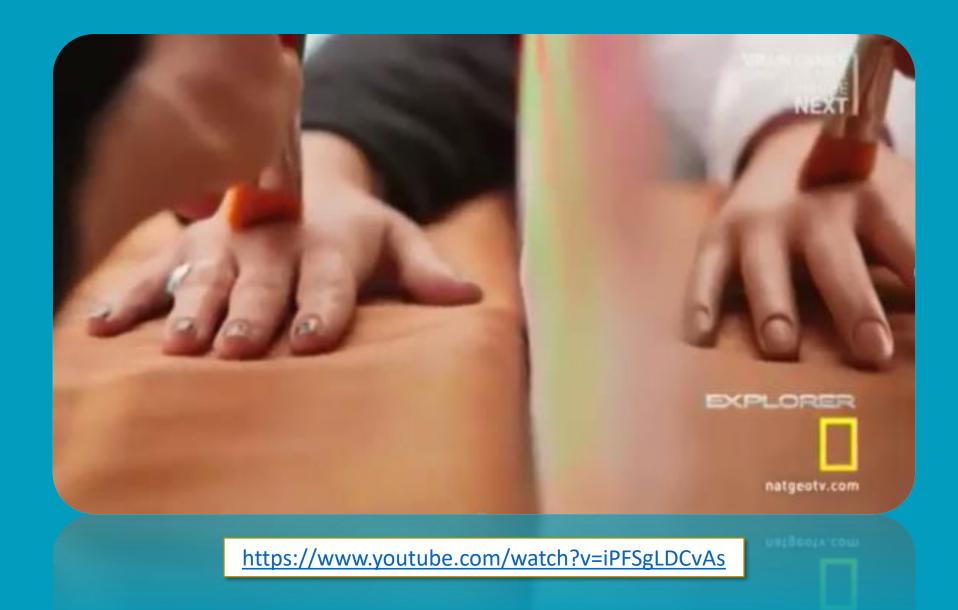


## **Your Pain is My Pain**

- Safety For Everybody
- Mirror Neurons help us to instinctively understand the actions of others and prime us to imitate what we see.
- This neural mechanism is involuntary and automatic.



## **Rubber Hand Illusion**



## **Your Pain is My Pain**

- Mirror Neurons help us to instinctively understand the actions of others and prime us to imitate what we see. It is an involuntary and automatic neural mechanism.
- Consider that in our current context, Mirror Neurons comprise the biology of witness.





## **Managing Affect**

Mood is your internal emotional state.

 Affect is how you externalize your emotions through verbal and non-verbal cues.

 Research shows that trauma-impacted people are particularly aware of changes in affect, which triggers the survival brain, decreasing their capacity to think and learn.



## **Still Face Experiment**



## Attunement

Safety For Individuals

- Traumatized people, especially youth, often have difficulty communicating, so their behaviors may become a front for conveying unmet needs or dysregulated affect.
- We may respond to the most distressing symptom, rather than the client's underlying emotion or need.
- Ask "What's happening here?" rather than, "What's wrong with this person?"

## Consistency

- Being predictable by having consistent responses to client behavior
  is vital to establishing safety and reducing your client's need to exert control.
- An intentional focus on building success, rather than establishing limits which
  may be associated with powerlessness or vulnerability should be your priority.
- Know that your most challenging clients may initially react with both negative or positive responses.

#### **Routines and Rituals**



- Building routines and rituals, particularly around trouble areas,
   can make meeting with you fun, safe and predictable.
- Research shows that establishing routines enhances client:
  - Feelings of safety;
  - > Ability to build trust and feelings of reliability within a relationship; and
  - > Anticipation of an event, which reduces stress.

## From Concept to Application – 10 Minute Breakout Session

#### **Consider the following evidence-based kernels:**

- Affect Management
- Attunement
- Consistency
- Establishing Routines and Rituals

#### **Discussion:**

- 1. How is your organization intentionally promoting or using these strategies among staff and with clients?
- 2. Are there any situations you can recall where the use of one of these strategies would have helped a client to be successful?
- 3. Brainstorm ideas about how these strategies can be incorporated into your work.

## Why Haven't We Heard this Before?



## Play

- Caretaker/child play is associated with lower rates of delinquency, substance abuse problems and psychiatric disorders such as depression and anxiety problems.
- Physical play increases a child's ability to have healthy relationships by teaching basic skills for making and playing with friends.
- Non-Directive Play improves the relationship with the parent, increases the happiness and contentment of the child, and results in greater attention span, improved creativity and resourcefulness.

## **Turtle Breathing**

"Turtle Breathing" is a technique for helping children with controlling anger.

Trusted adults use this technique in conjunction with the scripted story, "Tucker Turtle Takes Time to Tuck and Think."

## This technique:

- Reduces anxiety
- Reduces temper tantrums
- Increases resiliency
- Increases self-control



## **Turtle Breathing - Recipe**

Model remaining calm

Teach the child the steps of how to control feelings and calm down

Step 1: Recognize your feeling(s)

Step 2: Think "stop"

Step 3: Go inside your "shell" and take 3 deep breaths

Step 4: Come out when calm and think of a "solution"

Practice steps frequently

Recognize and comment when the child stays calm

Involve families: teach them the "Turtle Technique"







- 1. share
- 2. play
- 3. ignore
- 4. ask nicely
- 5. say, "please stop"
- 6. get a teacher
- 7. trade a toy or item
- 8. wait and take turns

#### Helping children with their anger

Anger is a normal and healthy emotion. Children need to learn how to manage their anger without hurting themselves or others. Here are seven ways to help a child cope:

- Be firm and fair, without getting angry. Limits are part of loving.
- 2. Understand that anger usually stems from the frustration of trying to get or avoid something.
- Be clear. Tell the child what you want him or her to do in a specific situation. Try to avoid lectures. Say, "Try this instead."
- 4. Coach the child on how to handle conflict.
- 5. Role model healthy ways to deal with anger.
- 6. Try to avoid spanking as it teaches hitting.
- 7. Be patient: Learning takes time!

#### Resources

www.vanderbilt.edu/csefel Free tools, videos, and information on children's social emotional wellbeing.

www.challengingbehavior.org Resources for social emotional interventions with children.

www.safeschoolsmanitoba.ca Resources for parents, teachers, and students on various topics.

www.vanderbilt.edu/csefel/documents/booklist.pdf List of books on anger for children aged 2-8.

#### References

Lentini, R. (2007). Tucker Turtle takes time to tuck and think: A scripted story to assist with feaching the "Turtle Technique". Retrieved March 1, 2010 from http://www.yanderbilt.edu/csefel/scriptedstories/tuckerturtle.ppt

Joseph, G.E. & Strain, P. S. (2003). Module 2; Handout 2.6: Social emotional feaching strategies- Helping young children control anger and handle disappointment. Retrieved March 1, 2010 from http://www.vanderbilt.edu/csefel/modules-//archive/module2/handouts/6.html

Provence, S. (1985). Helping young children channel their aggression. Retrieved March 1, 2010 from http://www.zerotothree.org/site/PageServer?pagen ame= ter\_key\_temp\_aggression&AddInterest=1158

Developed by kellhmoen@gmall.com - (March, 2010)

Tucker Turtle learns to tuck



8. wait and take turns

7. trade a toy or item

get a teacher

s. say, "please stop!

Developed by kethmoet armst.com - (March, 2010)

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ln anger manage<mark>men</mark> hrochure for children



## Noncontingent Positive Reinforcement



When any person receives specific, spoken recognition for engagement in a target act or behavior, it is widely demonstrated to:

- Improve school and work performance
- Improve prosocial interactions
- Improve organizational functioning
- Increase engagement in the noticed behavior

#### **Verbal Recognition as a Social Reinforcer**

What are the social reinforcers in your organization for this behavior?



Paying attention.

#### **Verbal Recognition as a Social Reinforcer**

How about for this behavior?



Attention Seeking or Distracting

#### I - FEED - V

Use the I-Feed-V mnemonic to guide your use of praise

(Loveless, 1997):

I = immediate

**F** = frequent

**E** = enthusiastic

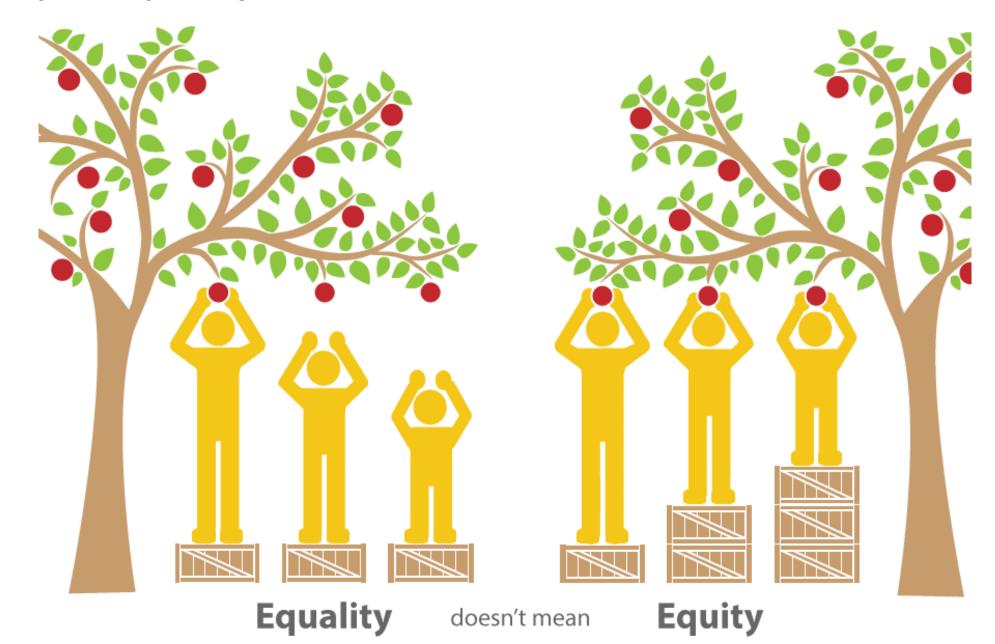
**E** = eye contact

**D** = describe the behavior

V = variety

Ratio of praise to criticism = 4:1 (Watson, 2004)

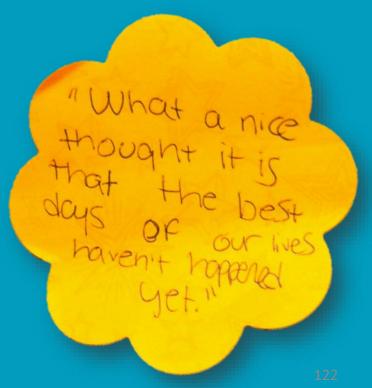
### **Equity or Equality**



#### **Written Praise**

Notes from recognizing clients and coworkers for a **specific** action or behavior is demonstrated to help across the span of life:

- Do better at school or work
- Be more socially competent
- Reduce symptoms of ADHD, aggression and problem behaviors
- Increase engagement in the noticed behavior



#### Positive Note for Inhibiting a Challenging Behavior

If you work with children, a positive note sent home with a child for inhibiting an otherwise disruptive behavior is show to:

- Reduce disruptive and aggressive behavior
- Reduce problems at home
- Increase engagement at school



#### **Peer to Peer Notes**

Notes of praise written from one peer to another, then read aloud or posted on a public display is widely shown to:

- Increase positive friendships
- Reduce neighborhood disorganization and crime
- Increase sense of safety
- Increase volunteerism
- Increase engagement in the noticed behavior





#### From Concept to Application – 10 Minute Breakout Session

#### **Consider the following evidence-based kernels:**

- Engaging in or Teaching Non-Directive Play
- Breathing Strategies
- Specific Verbal, Written and Public Praise and Recognition

#### **Discussion:**

- 1. How is your organization intentionally promoting or using these strategies among staff and with clients?
- 2. Are there any situations you can recall where the use of one of these strategies would have helped a client to be successful?
- 3. Brainstorm ideas about how these strategies can be incorporated into your work.



# Five Minute Break



Building Relationship is Key

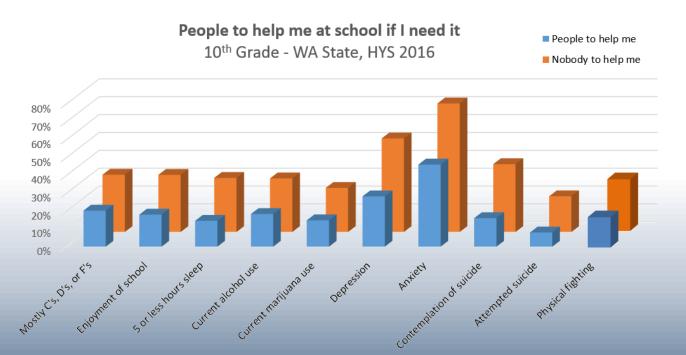
Connection and relationship are vital to improving outcomes for all clients.



"Relationship is the evidence-based practice."

- Chris Blodgett, WSU





#### Annotation Activity: What Do You Need to Be Successful?

### Good Boss

- · Notices when I do a good job
- · Trusts me
- · Patient

#### Bad Boss

- · Controlling
- · Yells
- Doesn't
   believe in me



#### What Do Your Clients Need from You to be Successful?

Good-Boss

Social Worker
Bad\_Boss

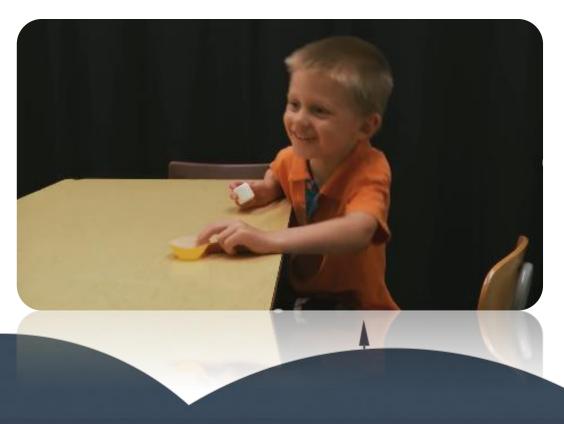
- Notices when
   I do a good job
- · Trusts me
- · Patient

- · Controlling
- · Yells
- Doesn't
   believe in me

## The Marshmallow Experiment



Feelings of reliability within a relationship improves self-control.



https://www.youtube.com/watch?v=JsQMdECFnUQ

#### **Pleasant Greeting with Physical Touch**

#### Also known as "handshakes."

- Frequent friendly physical and verbal greetings impact social status and perceptions of safety and harm.
- They also affect behavior streams of aggression, hostility and politeness.







#### **Active Listening**

**Active Listening** is a structured form of listening and responding that focuses the attention on the speaker. Research shows this technique increases mutual understanding and respect, while building emotional support.



STEP 1

 Listen carefully to what the other person is saying while looking at them

STEP 2

- A) Repeat in your own words what they just said, OR
- B) Guess at the meaning of what they said and tell them, OR
- C) Say what you think they might be feeling

STEP 3

 Continue Steps 1 and 2 after they say something else

#### **What's Your Stress Temperature – 10 Minute Breakout Session**

**Practice your active listening skills. Instructions:** 

Each person takes a turn at one of three roles: Speaker, Listener, Coach

- Speaker: Discuss your stress temperature from 0 degrees (life is like a Hawaiian vacation) to 100 degrees (I'm out of here and never coming back!). What's contributing to your temperature?
- Listener: Listen utilizing the active listening steps. Remember you are listening, not sharing.
- Coach: Prompt the listener with active listening steps if the listener is struggling. Share what you observed.



#### **Private Reprimands**

Public reprimands and humiliation can create a trauma response that causes long-term negative health and opportunity impacts. Where possible, low emotion and private reprimands are a more effective strategy.

Research shows that this strategy:

- Reduces aggression
- Reduces disruptive behavior
- Reduces emotional responding





## Auditory/Visual Signal for Transition



The attention kernel works for youth and adults. It results in:

- Immediate reduction in transition time
- Increased academic engagement
- Reduced disruptive behavior
- Reduced aggression and bullying
- Reduced trauma response in traumatized people.

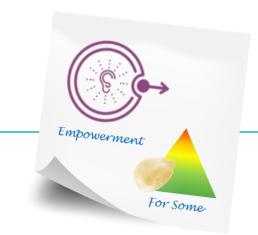


#### **Premack's Principle**

Also known as Contingency Management, the Mystery Motivator, Granny's Wacky Prizes, Prize Bowl and the Game of Life.

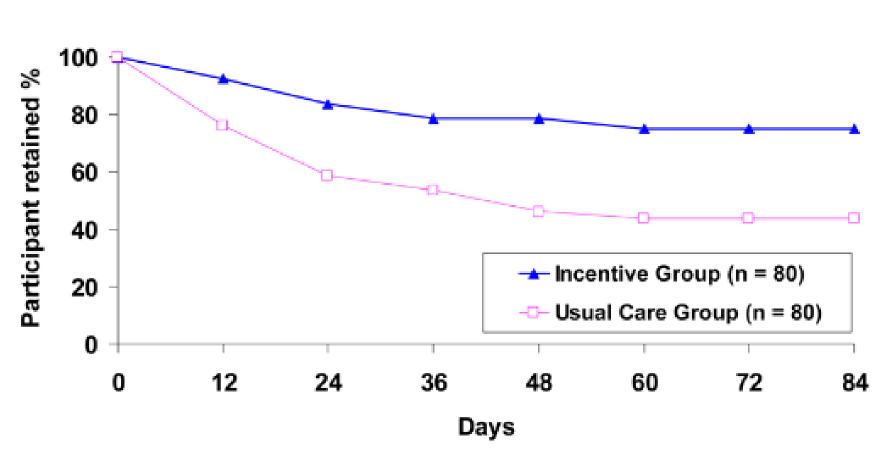
A praise strategy that uses activities as positive reinforcement instead of words. It results in:

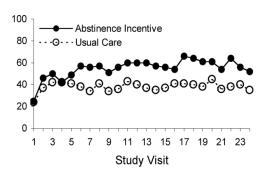
- Reduction in deviant behavior across the lifespan
- Reduction in problem behaviors at school
- Increases desirable behavior in all age groups
- Reduces addiction.
- Promotes self-regulation instead of excitement





#### **Premack's Principle**



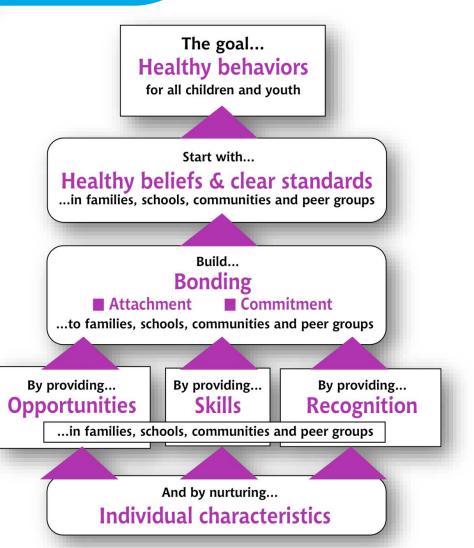


Effects of a randomized contingency management intervention on opiate abstinence and retention in methadone maintenance treatment in China.

Hser YI, Li J, Jiang H, Zhang R, Du J, Zhang C, Zhang B, Evans E, Wu F, Chang YJ, Peng C, Huang D, Stitzer ML, Roll J, Zhao M. Addiction. 2011 Oct;106(10):1801-9. doi: 10.1111/j.1360-0443.2011.03490.x. Epub 2011 Jul 27.

PMID: 21793958

# The Social Development Strategy





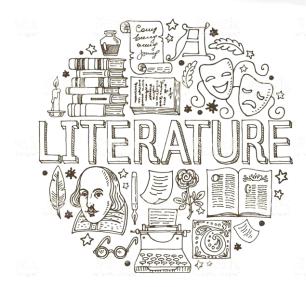
### **Detached Observer Phenomenon**



Reading helps clients build resilience by introducing them to solutions that may be relevant to their needs.

Through identification with characters, the reader has a vicarious experience that facilitates insight and a release of their own emotions.

Because the reader is a detached observer, they are less defensive and more open to a new experience.



## **Authority Figure Lottery**

Empowerment

For Some

When an authority figure like a club director sends a note home or calls a parent about a young person's positive behavior, research shows that action results in:

- Increases in engagement
- Reductions in disruptive behavior
- Reductions in aggression

#### **Gratefulness Check-in**

When people are asked and share what they are grateful for once per week, research shows:

- Increase in happiness
- Improved sleep









# Brain Nutrient Deficiencies Impact Health Across the Globe



The alterations in brain chemistry that have resulted from our changing diet during the last 60 years contributes to trends of depression, bipolar disorder, autism, violence and academic problems.

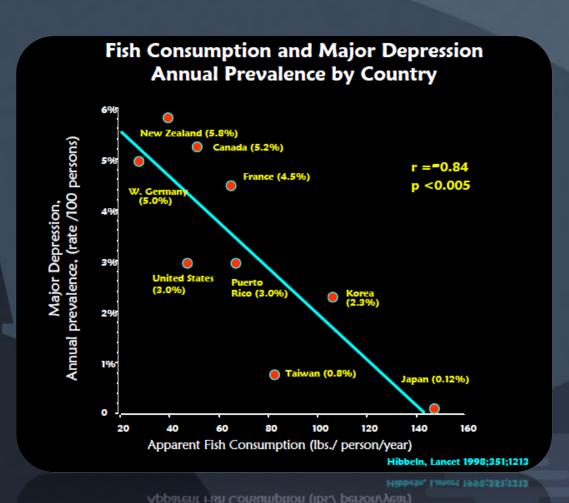
# Omega-3 Supplementation



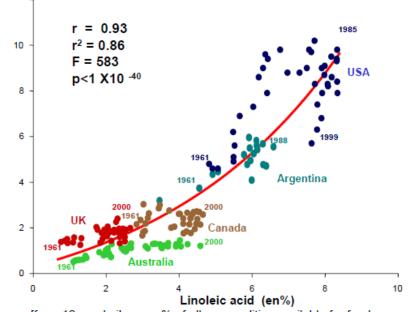
- Omega 3 has no harmful effects
- Well-documented evidence for Reducing aggression, depression, anxiety, bipolar disorder, post partum depression and borderline personality disorder
- 2002 Oxford University study and 2009 Dutch Corrections study of found Omega-3 supplementation achieved a 37% reduction in episodes of inmate aggression.
- In 2006, the American Psychiatric Association recommend that all psychiatric patients receive at least 1 gram of omega-3 per day to reduce symptoms of mental illness.

### National Institute of Health

Homicide mortality /100,000



Homicide mortality and availability of linoleic acid (en%)
Combined Australia, United Kingdom, Canada
Argentina and USA data from 1961-2000



[from 12 seed oils as en% of all commodities available for food consumption]

f=y0+a\*exp(b\*x) y0 = -1.98207a = 2.14258 b = 0.203595

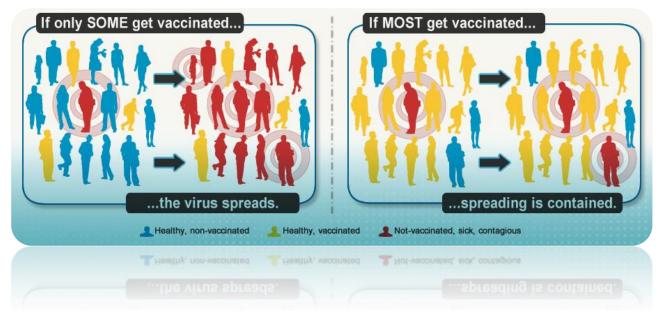
Hibbeln et al, Lipids 2004; 23: 1207-1213

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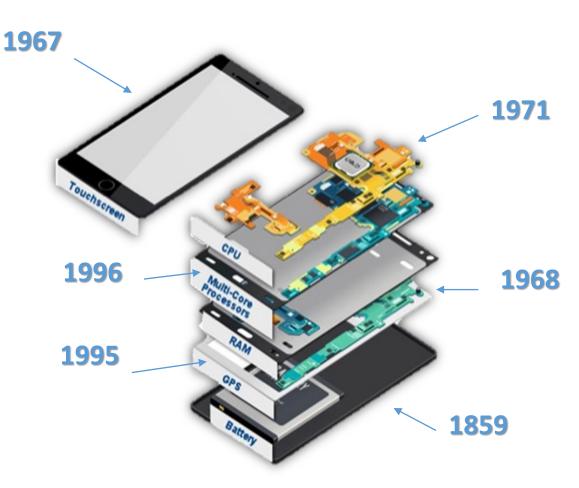
mibbein et al, Lipids 2004; 25: 1207-1215

#### **Behavioral Vaccines**





If you work together to provide effective organization-wide behavioral vaccines for your clients, how will your resources and culture be impacted?



#### **Seattle Social Development Strategy**



Adults instructed to greet and shake hands with five kids NOT in their classroom each day. They also gave out "caught you being good" tickets every day. 10 years later, kids who received this simple strategy had:

- Reduced alcohol, tobacco and other drug initiation
- Reduced aggression
- Had significant improvement on achievement tests
- Were significantly less likely to have engaged in school misbehavior (i.e., cheating, truancy, or being removed from class for misbehavior)

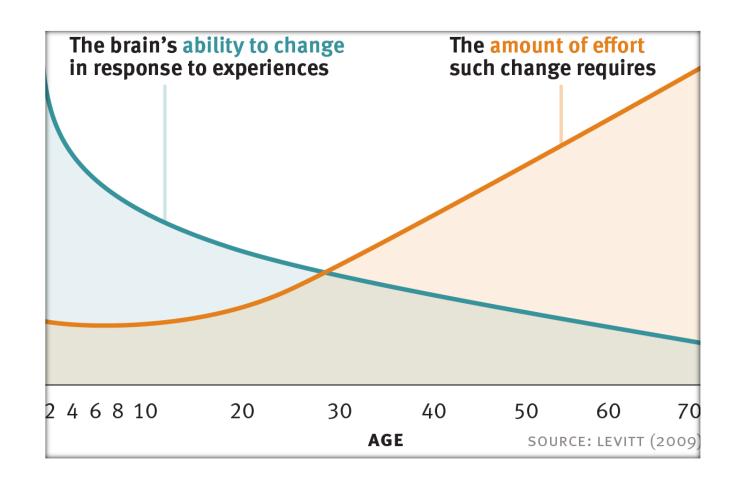
#### **Timing Makes a Difference**

As we age, it takes more effort for the brain to change in response to experiences.

The plasticity of our brains shrinks when our neurons struggle to form new connections (synapses) with other neurons.

Our brain's plasticity is the strongest in the first few years after birth. It is easier to form strong brain pathways during the early years and harder to repair pathways as we age.

That's why building resiliency through a community of **CARE** is so important!







#### What else can we do?

Be clear, consistent, predictable, and follow through

Maintain high expectations and assume positive intent, build on success rather than establishing limits

Provide guided opportunities to participate through voice and choice

Focus on the feeling of safety, building trust, and reliability of relationships





#### **The Bottom Line**

- Understanding ACES and Kernels give you the power to significantly impact the trauma trajectory of your clients.
- Remember Kaiser Permanente's diet and nutrition program dropouts? The
  researchers learned that their very successful intervention wasn't just treating
  nutrition problems, it was treating personal solutions!
- If you take away a client's personal solution before teaching them a better one, you're just digging a hole for them to fall back into.

### Your Beliefs Matter!





https://www.youtube.com/watch?v=xQ6wr6vRfGo



### Five Minute Break





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#### Adverse Childhood Experiences Study (ACES)

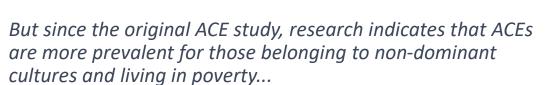
ACES began as study in the late 1980's and 1990's at a diet and nutrition center managed by Kaiser-Permanente in San Diego, California. It became the largest study ever to examine social determinants of health.

**Over 17,000** people participated in the study, which ultimately a direct connection between traumatic childhood experiences and health.

Most critically, the Centers for Disease Control and Prevention (CDC) now recognize ACES as a *public health crisis*.

ACES Participants were mostly:

- Middle class, average age of 57
- 80% White, 10% Black, 10% Asian
- 74% Some college
- 44% Graduated college
- 49.5% Men







## THREE TYPES OF ACES MEASURED

The original ACE study measured three types of ACEs through a 10 question assessment:

But, there's actually more than just these...

#### **ABUSE**



Physical



**Emotional** 



**NEGLECT** 



**Physical** 



**Emotional** 

#### HOUSEHOLD DYSFUNCTION



Mental Illness



**Incarcerated Relative** 



Mother treated violently



Substance Abuse



Divorce



ACEs interact with stressors commonly faced by marginalized communities – including discrimination, stigma, and rejection – to contribute to behavior, health and opportunity disparities.



#### **ACEs and Intersectionality**

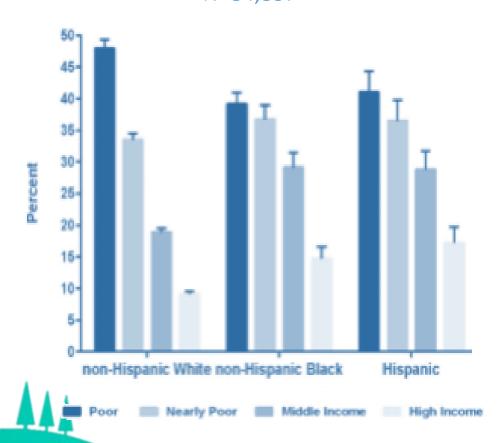
- People from non-dominant cultures are significantly underrepresented in the ACEs research.
- When they are included in the data, Black, Hispanic and LGBT children are consistently shown to be exposed to more adversities than white children.
- Similarly, those living in economically distressed communities are more likely to experience ACEs.

This has led to an ongoing reexamination of the ACEs that predict long-term negative health and opportunity outcomes.



#### RACE, ETHNICITY AND INCOME INFLUENCE EXPOSURE

ACE Exposure by Race/Ethnicity and Income Level N=84.837



- Poor and near poor children are more likely to be exposed to ACES if their parents lack a high school education.
- They are more than twice as likely to have three or more categories of trauma exposure compared to children not impacted by poverty.
- BIPOC are disproportionately exposed to trauma when income is not a factor.



Since the original ACE study, exposure to additional early life stressors are being studied.

Acute Trauma: is caused by a single traumatic event that triggers extreme emotional or physical stress.

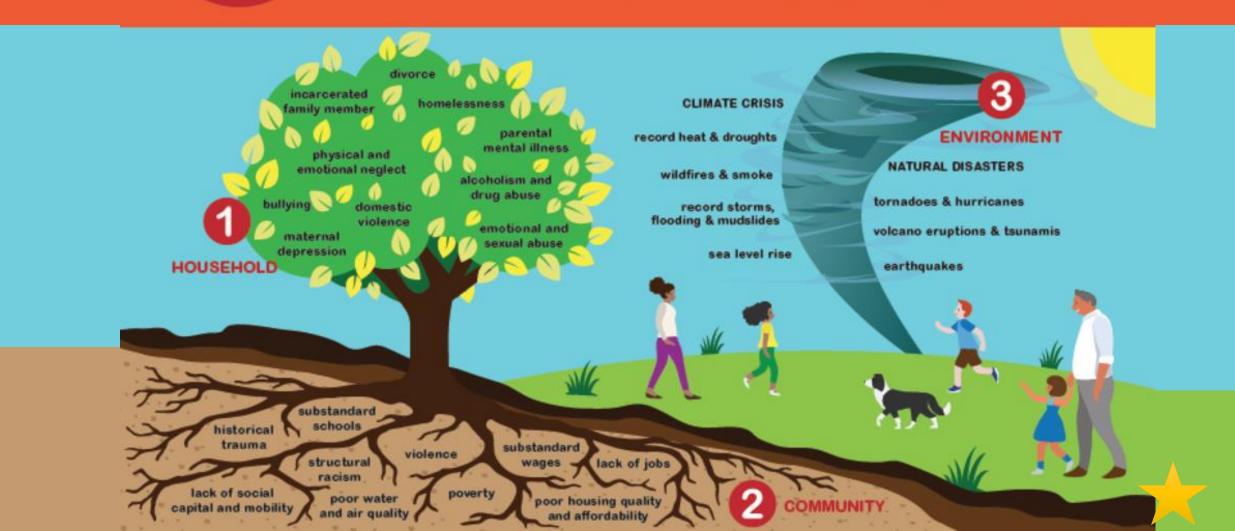
**Complex Trauma:** is caused by exposure to *multiple* traumatic events. The long-term impact of this exposure is severe and pervasive.

Historical Trauma: is a complex and collective trauma experienced over time and across generations by a group of people who share an identity, affiliation, or circumstance.



# 3 Realms of ACEs

ACEs Connection accelerates the global movement to prevent and heal adverse childhood experiences (ACEs), and supports communities to work collaboratively to solve our most intractable problems. Left unaddressed, toxic stress from ACEs harms children and families, organizations, systems and communities, and reduces the ability of individuals and entities to respond to stressful events with resiliency. The ACEs in these three realms intertwine throughout people's lives, and affect the viability of organizations, systems and communities.



#### The Brain Science

A person's environment and experience shapes their behavior and health.

Our brain is designed to prioritize survival.

**Hormones** like Cortisol are released when our "Fight, Flight, or Freeze" response is triggered.



#### **Toxic Stress**

**Prolonged exposure** to Cortisol and other stress hormones is toxic, and makes permanent changes to the brain.

This means you may encounter clients who are **perfectly adapted to survive** in their home environment, but who **cannot turn-off** their behavioral and stress response adaptations in your organization, community or other "normal" situations.



#### **ACES LEAD TO THE 10 MOST COMMON CAUSES OF EARLY DEATH**

alcoholism violence physical innactivity illicit drug use

severe obesity injected drug use suicide attempts

depression

more than 30 sexual partners



#### REFRAMING OUR POINT OF VIEW

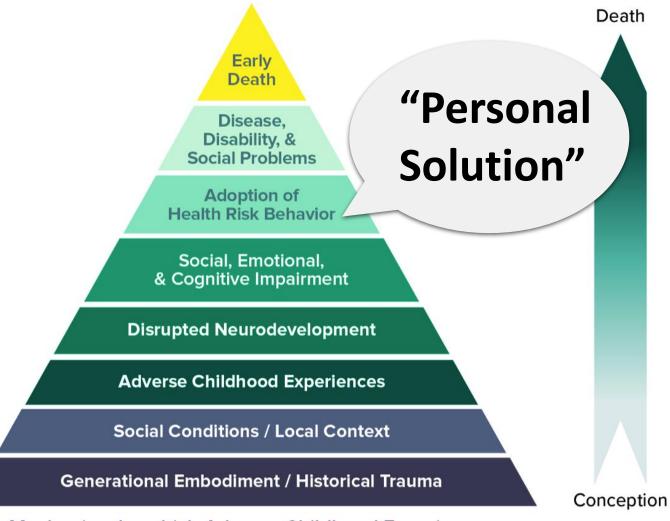
With an ACE score of 0, the majority of adults have few, if any, risk factors for the most common diseases leading to early death.

With an ACE score of 4 or more, the majority of adults have multiple risk factors for these diseases or the diseases themselves.

Much of what we see as problem behaviors should actually be viewed as a personal solution to an unrecognized prior adversity.



#### The ACE Pyramid



Without accounting for individual levels of resiliency, this pyramid depicts how impacts to health and well-being can occur over a lifetime as a result of exposure to Adverse Childhood Experiences.

The ACE study found links between ACEs and adult health risks, often leading to chronic health conditions.

Those with 4 or more ACEs were found to be:

- 12.2x as likely to have attempted suicide
- 7.4x as likely to consider themselves to be an alcoholic
- 4.7x as likely to have ever used illicit drugs
- 4.6x as likely to have had 2 or more weeks of depressed mood in the past year
- 3.2x as likely to have had 50 or more intercourse partners, and
- 2.3x as likely to smoke



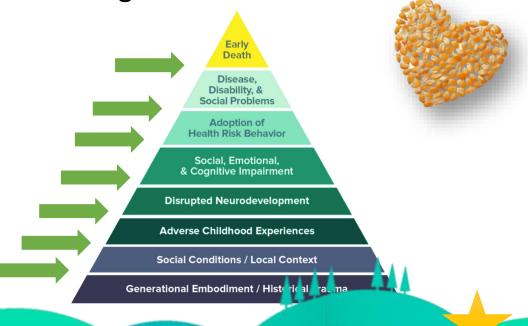
Mechanism by which Adverse Childhood Experiences Influence Health and Well-being Throughout the Lifespan

#### Let's Talk about Kernels

 Kernels are low or no-cost to evidence-based strategies recognized as fundamental units of behavioral influence.

• This means we can *unleash access* to strategies that support safety, relationship and skill building essential to our client's readiness to grow and learn.

 Kernels give us a way to implement simple but effective practices that interrupt the ACES trajectory, move us from intuition to intention, and improve outcomes.



#### What else can we do?

Be clear, consistent, predictable, and follow through

Maintain high expectations and assume positive intent, build on success rather than establishing limits

Provide guided opportunities to participate through voice and choice

Focus on the feeling of safety, building trust, and reliability of relationships



