

Self-Care & Secondary Traumatic Stress

Presented by Lindsey Greene

Thank You for your participation and partnership!





coordinated care...

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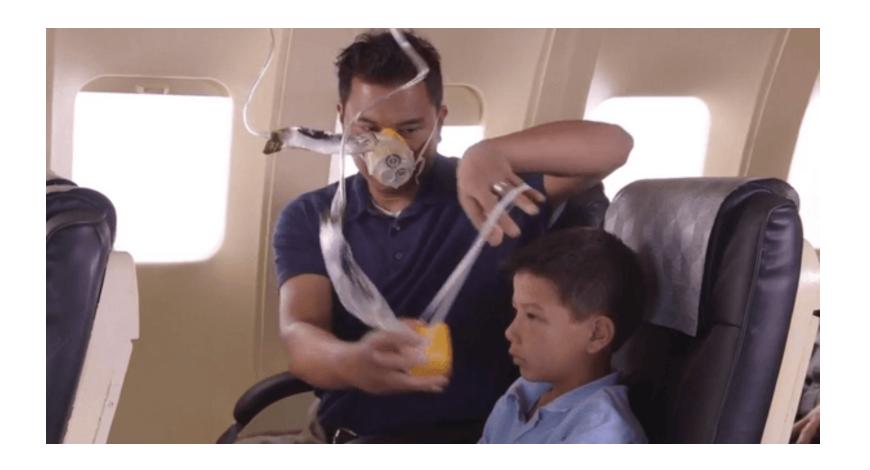
Lindsey Greene is part of Coordinated Care's Community Education team. Coordinated Care is the health plan for children and youth in foster care, adoption support, and alumni of foster care in Washington State. She started her career working in a residential treatment program for youth with behavioral health needs. She has experience working in the child welfare system in two states: Virginia and Washington. Lindsey has worked as a CPS investigator, foster care case manager, adoption worker, and as a supervisor. Lindsey obtained her MSW from the University of Washington in 2014. She joined Coordinated Care's training team in 2015.

Self-Care & Secondary Traumatic Stress (STS)





Secondary Traumatic Stress & Self-Care















- Balancing your plate
- Defining the terms
- Exposure to other's trauma
- Organizational trauma
- Understanding self care











Balance Your Plate



The Healthy Mind Platter



The Healthy Mind Platter, for Optimal Brain Matter

(Rock & Siegel, 2011)

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Self-Care for Helping Professionals

- Self Care is more than a to-do list of the things you are supposed to do to take care of your mind and body.
- It's also how you manage the stress of the empathetic nature of the work.













Secondary Traumatic Stress & Related Conditions





Secondary Traumatic Stress refers to PTSD related symptoms caused by indirect exposure to traumatic material.

Other terms capture elements of this definition but are not all interchangeable.

- The compassion satisfaction/fatigue continuum
- Vicarious trauma
- Burnout











Empowerment

Check-in



Any thoughts to share?















Activity- PROQOL





Answer the poll.

Break out room discussion.











Breakout Room Discussion

How did you score in each area?



• Did anything surprise you?

 Do you think your scores are similar to other people in your organization?









Exposure to Other's Trauma



- What someone tells you
- Play, drawings, written stories
- Witnessing trauma responses
- Media coverage
- Case reports











Exposure to Secondary Trauma may cause:



Avoidance/Withdrawal

- Emotional numbing
- Feeling disconnected from friends/family

Hyper arousal

- Nervousness or jumpiness
- Difficulty concentrating or taking in information

Re-experiencing

- Intrusive images
- Nightmares/insomnia

Thoughts/Feelings

- Changes in your worldview
- Feelings of hopelessness and/or helplessness
- Anger













Empowerment



When Your Client's Trauma is a Reminder

You may:

- React as you would to any trauma reminder
- Have trouble differentiating your experience from your client's
- Expect your client to cope the same way you did
- Respond inappropriately or disproportionately
- Withdraw from your client















Break













Laura van Dernoot Lípsky: Trauma Stewardshíp





Compassion (Appreciation (



Resilience O



Empowerment

Break Out Room Discussion

 What trauma exposure responses do you see in your self and in your organization?









Breakout Room Share Back



 Select one person from your breakout room to share back with the larger group just one theme that emerged in your group discussion.









Organizational Stress



- Types of organizational stress (or trauma) include: layoffs, mergers and acquisitions, violence in the workplace, empathetic nature of the work, natural disaster, major reorganizations, the turnover of senior leadership or sudden loss of key talent.
- Direct or indirect, sudden or cumulative, organizational trauma typically has the following qualities:
 - A breakdown in communication
 - A breakdown in trust
 - A breakdown in productivity
 - Workers feel powerless
 - A shake up in roles and responsibilities
 - A sense of loss
 - Stress and anxiety contagion







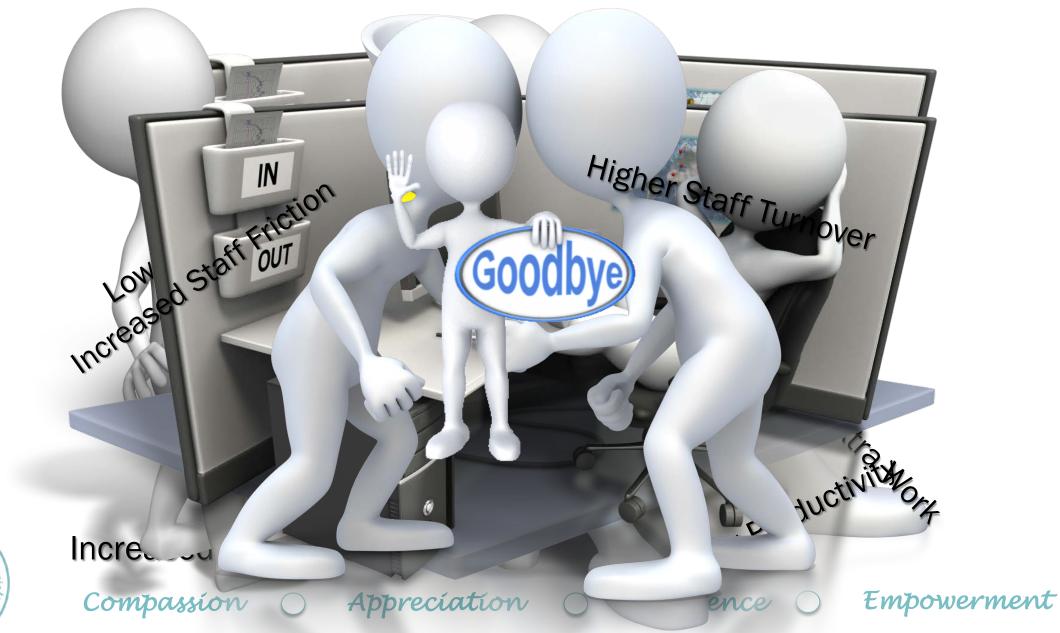




Resilience - Empowerment



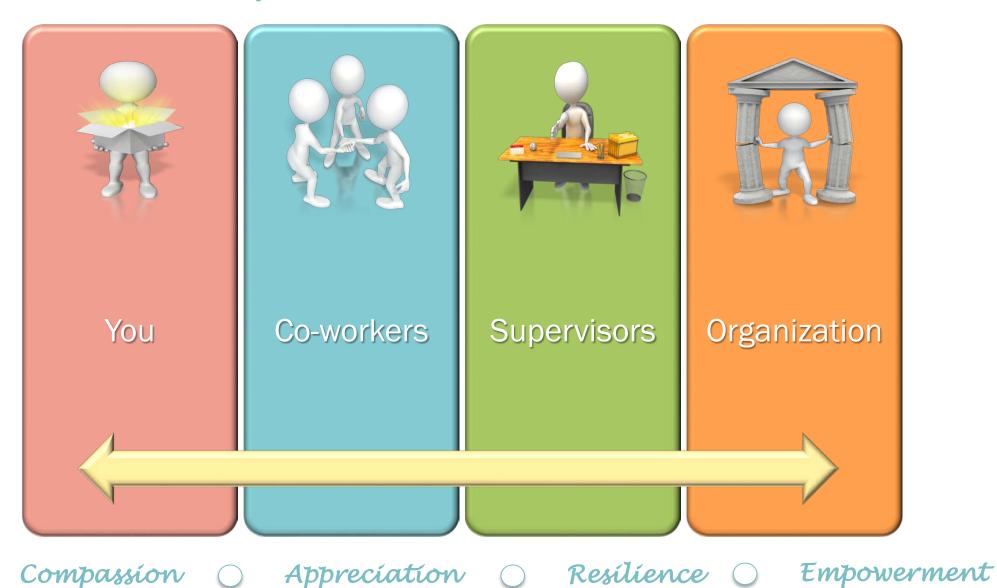
How Staff Stress Impairs Organizational Functioning







Who is Responsible for Your Self-Care?







Getting Past Secondary Traumatic Stress (STS)



- Use Supervision to Address STS
- Increase Self-Awareness of STS
- Maintain Healthy Work-Life Balance
- Implement Plans to Increase
 Personal Wellness
- Use Employee Assistance Programs

- Utilize Accountability Buddy
 System or Co-Care
- Practice Self-Care
- Stay Connected
- Counseling Services
- Use Vacation Time









Getting Past Secondary Traumatic Stress - Organizational

- Clinical Supervision
- Trauma Case Load Balance
- Enhance Physical safety of staff
- Incorporate STS Training for Staff
- Partner with STS Intervention Providers

- Ongoing Assessment of Staff
 Risk and Resiliency
- Reflective Supervision
- Workplace Self-Care Group
- Flextime Scheduling











Break







Organizational Health



Defining Organizational Health

An organization's ability to function effectively, to cope adequately, to change appropriately, and to grow from within.

Trauma Informed Care

First and secondhand exposure to Adverse Childhood Experiences and the effects of toxic stress is prevalent in the workplace.

Through Trauma Informed Care, organizational health improvements can be achieved by focusing efforts on building an inclusive and resilient workforce.















Organizational Benefits of Trauma Informed Care



Increased Morale & Satisfaction Staff feel valued

Higher Retention Turnover rates decrease















Organizational Resilience

Co-Care ultimately leads to Resiliency

- Proactive approach to safety and harm-reduction
- Reduces re-traumatization of staff and clients
- Organizational support encourages healing
- Builds resilience against secondary traumatic stress
- Mutual peer support environment















Self Care Group Activity

Why is self care important in each of these areas?

- Physical
- **Psychological**
- **Emotional**
- Spiritual
- Personal
- Professional

What are you currently doing? What would you like to try?















Committing to Self-Care

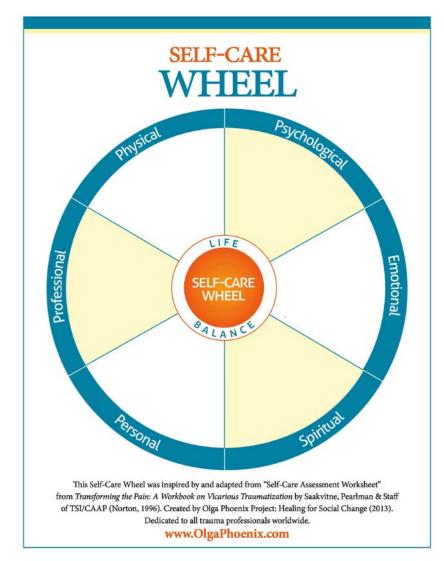


Make a Plan

- Maintain a balance between work and relaxation, self and others.
- Include activities purely for fun.
- Include regular stress management physical activity, meditation, yoga, prayer, etc.
- Notice your strengths and areas for growth on the self assessment.



Make a Plan















References

National Childhood Traumatic Stress Network http://www.nctsn.org/resources/topics/secondary-traumatic-stress

Compassion Fatigue Charles R Figley 1995 https://www.drdansiegel.com/resources/healthy_mind_platter/





